

September 4, 2019

## Product Change Notice - Black to clear glands for Gen 1 hydraulic leveling jacks

#### Dear Valued Customer:

To improve internal production lead times and responsiveness to customer demand, we plan to switch the finish of our Gen I towable hydraulic jack glands from black anodized finish to clear anodized finish.

Changing the glands to a clear anodized finish allows us to process the part more efficiently utilizing our internal anodizing process.

There is no change in installation, function or fit with the clear anodized finish. There is also no price change and no change in part number. The change is expected to take place on or around Sept. 30.

## **Towable Jacks**



If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

### **Brian Hess**

VP of Innovation Lippert Components, Inc. c: 574.361.5185 bhess@lci1.com

# **Frequently Asked Questions:**

- 1. Will a new part number be required? No, there will be no new part number.
- **2. Does the price change for the item?** No, there is no price change.
- 3. Is the new part wholly interchangeable with the previous version of the part? Yes, the black anodized and clear anodized glands are interchangeable.
- **4. Does the customer need to replace inventory?** No, the change will be made on a running basis, starting on or around Sept. 30.