



# Warranty Field Campaign

<b>Campaign Number:</b> c2225	<b>Revision:</b>	<b>Released Date:</b> 13-Sep-2019
<b>L9 2017 Oil Gauge Dipstick Replacement Campaign for Navistar</b>		<b>Expiration Date (U.S. and Canada):</b> 06-Sep-2021
		<b>Expiration Date (International):</b> 06-Sep-2021

## Attention

- U.S. / Canadian Dealers
- U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

**If additional information is required, please contact your Cummins Warranty Operations Group Leader.**

## Description

This PARTS **ONLY** Campaign is being issued to allow end users and Fleets to update the oil level gauge (dipsticks) on certain L9 Engines installed in Navistar Truck applications.

**Note :** This field action provides retroactive coverage for repairs made in anticipation of and prior to the release of this publication.

## Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show an OPEN status for this field action on QuickServe® Online.

**Note :** The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following

actions:

1. Provide Customer with new Oil Gauge Dipstick. PN 552619800.
2. File claim for Parts **Only**. Where possible, part claims should be filed by regional distribution as per the Multiple ESN Claim Procedure outlined in Section 508-006 of the Warranty Administration Manual (WAM).

**Note** : To assist with identification when installed, new replacement parts are identified by a paint dot on top face of oil gauge dipstick handle.

## Material Disposition

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Materials removed as a result of this field action **must** be scrapped.

## Reimbursements

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### Parts

The following parts are covered under this field action:

Part Number	Quantity	Description
552619800	1	DIP

### Travel

Travel is **not** covered under this field action. Towing is **not** covered under this field action.

### Other Claimables

Consumables are covered under this field action.

**Note** : \$5 per oil gauge dipstick, may be claimed in other claimables towards ancillary costs related to this parts **only** campaign. Please consolidate all consumables and claim them as one line item in Other Claimables titled "CAMPAIGN SUPPLIES" or other appropriate selections. Please include brief summaries on the details of items claimed.

## Claim Instructions

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For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WLNDSA

## Attachments

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Click here to see [c2225\\_esn-list.xlsx](#)

(/service/english/attachments/c2225\_esn-list.xlsx)

Engine Family	Fuel System
Design Application	Market Application
Automotive	All

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**Last Modified: 13-Sep-2019**

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