



SIB 51 29 19 GROANING NOISE FROM TAILGATE HINGE

2019-09-25

MODEL

E-Series	Model Description
F16	X6 Sports Activity Coupe
F86	X6 M Sports Activity Coupe

SITUATION

A groaning noise is present from the area of the tailgate hinge when opening and closing the tailgate.

Note: This service information bulletin contains diagnostic and repair information which was previously included in an NED test plan that has been removed.

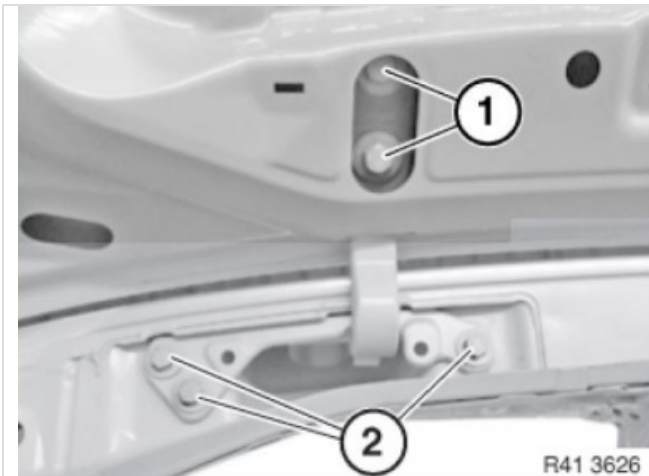
CAUSE

Improper tightening of the tailgate hinge.

CORRECTION

Adjust the tailgate and re-torque the tailgate hinge on both sides.

PROCEDURE



1. Ensure that the tailgate is correctly adjusted, using ISTA repair instruction **REP 41 00...** “**Gap dimensions, body**”.
2. Re tighten the tailgate hinge screws (1 & 2) on both sides of the vehicle as shown to the left.
 - Refer to ISTA for tightening torque specification.

PARTS INFORMATION

Parts are not required for this repair.

WARRANTY INFORMATION

This Service Information bulletin provides technical, diagnostic and repair-related information.

Eligible and Covered Work/Repairs

When used to repair a verified defect in materials or workmanship (excluding issues caused by previous body repairs), the repair procedure information provided in this bulletin is covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

To submit a claim, please following the established and applicable warranty policy and procedures (Labor/Part/Sublet – bulk materials) that apply to the repair being performed.

Refer to AIR for the corresponding defect code, flat rate labor operations (including diagnosis) and the flat rate unit (FRU) allowances.