9003220 08/07/2019 MY08-19 All Models

GPOP - Issue Review System

Part Number: 68252823A\$, 68252825A\$, 65091226A\$, 65091193A\$, 65091164A\$, 65091198A\$,

Z8252823A\$, Z8252825A\$, Z5091226A\$, Z5091193A\$, Z5091164A\$, Z5091198A\$

Part Description: RADIO [RES] - New and/or Service Exchange

Issue For RES radio concerns.

Description:

Use the wiTECH 2.0 and inspect the radio part number and serial number under the

Radio/ECU Details tab.

Please verify that the radio part number and/or serial number is not "FFFF".

If either field shows "FFFF", please contact

Mike Wielgat at 248-576-6696

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Rohan Negandhi at 248-421-9608

If no response in 15 minutes, proceed with repair.

~Contact us at CAGRIS@chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.~