



To: All Subaru Retailers
From: Subaru of America, Inc. – Sales, Parts & Service Departments
Date: October 2019
Re: Required S209 Under Spoiler Installation

We are excited about the upcoming launch of the STI S209! Please note - before these vehicles can be retailed to owners, the under spoilers must be installed prior to delivery. They cannot be installed at the factory nor the port due to the already low ground clearance. This is a compliance issue for certification. Here are the details:

- The STI S209 Front Under Spoiler will be put into the vehicle prior to shipment for installation at the retailer (they will not be shipped separately).
- These parts must be installed onto the vehicle upon arrival.
- The units will be shipped with the “W” sticker, signifying the unit needs attention by the retailer.
- **The warranty claim must be submitted prior to delivery and RDR of the vehicle. The RDR system will not allow the vehicle to be retailed without an approved claim in the system.**
- These parts are included in the MSRP of the vehicle and must be installed by the retailer prior to sale. The retailer will be reimbursed labor time for installation via the warranty claims system using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
UNDER SPOILER INSTALL @ PDI	A064-000	0.6	XJZ-05

The part numbers are as follows:

STI S209

- STI Under Spoiler - Front: E2410VA030

Installation instructions for the under spoiler will be included with the part in the vehicle. The instructions are also included on the subsequent pages of this announcement for reference.

Questions about warranty coding should be directed to the Claims Helpline at 1-866-SUBARU2 (1-866-782-2782). Other questions should be directed to your DSM/DPSM.