



TiltWatch indicator for engine shipments Service Repair Bulletin SRV-SRB-19-035

Date: October 8, 2019
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network
From: Richard Kenton, Technical Director
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Dear Dealers,

This bulletin is to inform you that **"TiltWatch"** tilting indicators have been introduced on the packages containing complete engines in order to monitor the proper handling practices during transport and assist in identifying potential damage.



The purpose of the "TiltWatch" tilting indicator is to identify and record an excessive inclination of a package that must remain in vertical position; once applied, the package cannot be tilted without evident proof of improper handling. An additional special mechanism prevents any tampering/reactivation.

To check whether the "TiltWatch" indicator has been activated or not, simply check the label color:

Red: tilting indicator activated due to improper handling (the package was tilted or completely turned upside-down);

Grey: tilting indicator not activated (the standard handling procedures have been complied with during transport by air and sea).





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ATTENTION

Should the "TiltWach" indicator be activated (red colour), we kindly ask you to:
accept the shipment under reserve;
check the integrity of the content of the package;
in case of damage send an e-mail to qualita.ducati@bcube.com and copy:
Luca.Bencivenni@ducati.com.

For questions about this Service Bulletin,
please contact your Service Area Manager