

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74562 - Tow Assist Issues when car is in EV mode

Models : Discovery / L462
Discovery Sport / L550
Evoque / L551
Range Rover / L405
Range Rover Sport / L494

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Updated :

Content :

Issue:

There is a requirement mismatch in the Continental IPMB that will result one of two use cases:

1. No trailer trajectories when using Tow Assist and car is in EV mode
2. Failure to enter Advanced Tow Assist when car is in in EV mode

Cause:

Software and requirements do not match.

Action:

No action to take yet as there is no fix available.

Diagnostic Procedure:

Confirm the trailer trajectories are present in non EV mode and then disappear in EV mode before returning to non EV to confirm the IPMB does render them correctly. Repeat the same for Advanced Tow Assist feature entry.

Models affected:

- L405 18/19/20 MY
- L494 18/19/20/21 MY
- L462 19/20 MY
- X590 19/20 MY
- L551 20MY
- L550 20MY

Version : 1