


## Latest Vehicle Concern Fixes



| Displayed Range is 201 miles (323 km) at 100% State of Charge   | 19/20MY I-PACE  |
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| <p><b><u>Customer Voice:</u></b></p> <ul style="list-style-type: none"><li>• Range displayed is always 201 at 100% State of Charge</li></ul> <p><b><u>Technical Description:</u></b></p> <ul style="list-style-type: none"><li>• Range displayed is always 201 at 100% State of Charge</li></ul> <p><b><u>Status:</u></b></p> <ul style="list-style-type: none"><li>• Under Investigation</li><li>• Do not perform pedal reset procedure nor instruct the customer to do so. When performing the PCM Range Reset Procedure, skip the manual pedal reset step.</li><li>• Inquire about the customer's driving habits and accessories used while driving (i.e. Max AC, Dynamic Driving, etc.)</li><li>• Run a session and check for any HV related codes. Follow TOPIx &amp; Guided Diagnostics for any relevant DTCs stored</li><li>• If no root cause is found via diagnostic steps taken raise a TA including all Primary/ Secondary diagnosis</li></ul> |  A photograph of the vehicle's instrument cluster. The central display shows 'P' for Park, '0' for 0 mph, and '130 miles' for the current range. The top of the cluster shows 'CHARGE' and 'POWER' indicators, along with a temperature of 27°C. The bottom left shows '001389 miles' and the bottom right shows 'A: 45.1 kWh/100'. |

