


## Latest Vehicle Concern Fixes



<b>Pop Noise from Audio Output</b>	17 – 20MY E-PACE, F-PACE, I-PACE, F-TYPE, XE, XF, XJ, Range Rover, RR Sport, RR Velar, RR Evoque, Discovery, Discovery Sport with InControl Touch Pro Audio System
<p><b><u>Customer Voice:</u></b></p> <ul style="list-style-type: none"><li>• Popping sound or crackling noise from the audio system while in use.</li></ul> <p><b><u>Technical Description:</u></b></p> <ul style="list-style-type: none"><li>• Under investigation, could be IMC or AAM software</li></ul> <p><b><u>Status:</u></b></p> <ul style="list-style-type: none"><li>• Primarily reported on Range Rover Velar or Land Rover Discovery</li><li>• Issue containment has been released with IMC software 19B on Pathfinder release on September 18<sup>th</sup> 2019. SDD release on October 3<sup>rd</sup> 2019.</li><li>• If a vehicle with IMC 19B software does not resolve the customer complaint, requesting to raise a TA case.</li></ul>	 A close-up photograph of two circular car audio speakers. The speakers have a silver mesh grille and are mounted on a dark, possibly black or dark grey, plastic or metal surface. The lighting is focused on the speakers, creating some highlights and shadows.

