

Latest Vehicle Concern Fixes



18 – 20MY E-PACE, F-PACE, I-PACE, F-TYPE, XE, XF, XJ, Range Rover, RR Sport, RR Velar, RR Evoque, Discovery, Discovery Sport with InControl Touch Pro Audio System

No Audio Output or Loss of Audio

Customer Voice:

- Customer states there is no audio output from the speakers on all sources

Technical Description:

- Audio Amplifier Module AAM hardware failure
- This specific issue is not related at this time to SSM 74491 and SSM 74490 for the polar switch failure
- For 18MY Range Rover, RRS and Discovery please be sure to follow LTB1226NAS2 which provides instructions to update to the AAM software

Status:

- Under Investigation, parts have been sent back to UK engineering for analysis
- Should diagnosis lead to the replacement of the AAM, please raise an EPQR with the parts managers information for us to create a parts return.

