



October 1, 2019

Product Improvement Notice - New Thin Shade-prepped bezel for glass entry doors

Dear Valued Customer:

Please be advised, LCI has made improvements in both appearance and function to the bezel of our glass entry doors.

The glass doors will now come with a Thin Shade-prepped bezel (Fig. 2) that snaps together into the door. The current installation method consists of gluing the bezel and covering the screw holes with plugs (Fig. 1).

The new shade-prepped bezel has locking tabs (Fig. 2) that make installing or replacing the shade easier than the current method. To install the Thin Shade, the tabs open and channels in the shade line up at the top and bottom of the bezel. When the tabs are closed, they lock in the shade more securely than in the current bezel.

The new bezel also has a more decorative look and improved aesthetics, as there is no longer a need for the plugs that cover the screw holes (Fig. 1A).

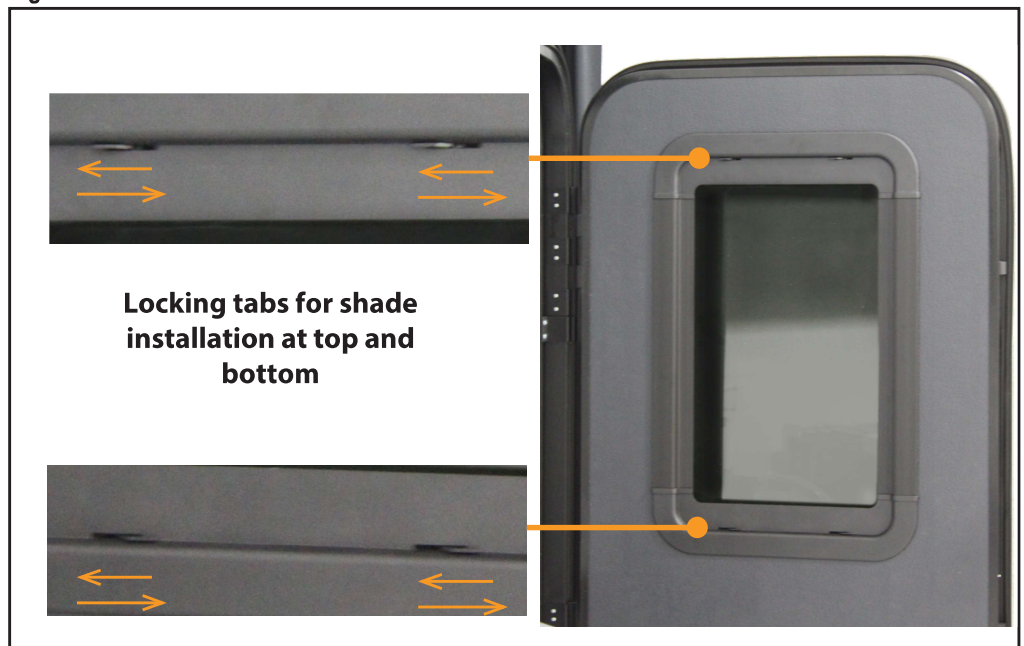
There is a part number change for the shade that goes with the new bezel. The shade that installs on the current bezel is PN 404187. The new shade, which is longer than the current shade to fit the profile of the new bezel, is PN 786037.

There is no change for the OEM customer in fit, function or installation of the glass entry doors. There is also no top level part number change for the doors and no price change. The change will be made on a running basis, starting this week.

Fig.1



Fig.2



If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Scott McKinnon
Product Manager
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Frequently Asked Questions:

- 1. Will a new part number be required?** No, the bezels (current and new) are not replaceable in the field. The top level part number for the glass entry door remains the same. The PN for the new shade is 786037. The part number for the current shade is 404187.
- 2. Does the price change for the item?** No, there is no price change.
- 3. Is the new part wholly interchangeable with the previous version of the part?** The doors are interchangeable, however starting Oct. 1, the current bezel will be obsoleted.
- 4. Does the customer need to replace inventory?** No, the change will be made on a running basis, starting this week.