



Service Product Journal

TITLE:

VIDA will not support Windows 8.1 after June 30th 2017

REF NO: 32587.2.0	ISSUING DEPARTMENT: Service Operations			REFERENCE BULLETINS:	
CATEGORY:	SUBCATEGORY:			CAR MARKET: United States and Canada	
Service Personnel: Read and initial	SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	ISSUE DATE: 2017-04-12	STATUS DATE: 2017-04-12
				Page 1 of 1	

“Right first time in Time”

VIDA will not support Windows 8.1 after June 30th 2017.

There will be no further development or testing done for Windows 8.1 after June 30th 2017. Any incoming reports will after June 30th 2017 be rejected if Windows 8.1 is being used.

Before June 30th 2017, ensure that VIDA is being used on some of the following operating systems:

- 64 Bit - Windows 7 – Professional**
- 64 Bit - Windows 7 – Enterprise**
- 64 Bit - Windows 10 – Professional**
- 64 Bit - Windows 10 – Enterprise**