

# NEW DIAGNOSTIC SOFTWARE AVAILABLE FOR DOWNLOAD



## Notice Information

Ref	12217
Posted Date:	
Posted To:	General Manager / Business Owner, Technician, Aftersales Manager, Service Leader / Advisor, Accounts / Admin
Subject:	Service/Technical

**TOL NOTICE (US&CAN) – October 15, 2019**  
**Ref. # 12217-SVC**

**TOL**

## New Diagnostic Software Available for Download

Diagnostic software version **2019-5** is now available to download. Dealers should download this update from your Triumph Diagnostic Software page under the Service/Technical menu and begin using immediately.

- Please ensure all new bikes have the latest software downloaded at PDI.
- Please ensure all bikes being serviced have the latest software downloaded.
- Please ensure all relevant staff are informed of this update.

**\*\*PASSWORD CHANGE: New Password (case sensitive): Moto219**

**Note:** When running the diagnostic software **2019-5** for the first time following installation, you will be prompted to enter your dealer company details before being able to proceed.

### SUMMARY OF CHANGES:

1      **New Software Functionality:**                      **General**

- New build data screen added to instrument diagnostics area for TFT instruments. Items displayed include VIN, Locked/unlocked status, software version and calibration IDs

- **PLEASE NOTE: this is for TFT instruments only.**

**Support for the new Euro 5 (Kehin KTKS) engine ECM:**

- General support for the new ECM
- Crankshaft position adaption function test

**New Model Launch:**

Street Triple RS From VIN966534

- 031043-02
- 031044-02
- 031045-02
- 031046-02
- 031047-02

2 **Engine ECM Calibrations:**

None

**Explorer Range From VIN 740277**

3 **Chassis ECM Calibrations:**

- CHA000103\_ROW
- CHA000203\_ROW
- CHA000303\_ROW
- CHA000403\_ROW
- CHA000503\_JP
- CHA000603\_JP
- CHA000703\_JP
- CHA000803\_JP

**New Model Launch:**

Street Triple RS From VIN 966534

- INST00083
- INST00084

4 **Instrument ECM Calibrations:**

**TFT Configuration updates (all TFT models):**

- Numerous calibration updates

**Explorer Range From VIN 740277**

- Numerous calibration updates

5 **Keyless ECM Calibrations:**

None

Street Triple RS from VIN 966534 -**63007235**

6 **New ECU Unlock Codes:**

Street Triple S 660cc (LAMS) from VIN 967907 –  
**25252141**

**VIN range correction – Engine ECM download menu**

7 **Calibration Description Corrections:**

Model: Street Triple ABS

VIN range corrected

from: 560477 up to 614341

To: 560477 up to**798721**

8

**Bug Fix(es):**

**1. Description:** Unlock ECM calibration checks - Keyless ECMs fitted to Scrambler XC and Scrambler XE models were not correctly identified when out of date.

Fix: Out of date keyless ECMs are now correctly identified.

**2. Description:** Certain calibration descriptions were not reporting correctly in build data screen.

Background: This was due to certain calibrations being used across multiple models and VIN ranges with varying descriptions and market requirements.

Fix: Where this is the case, the following text will be displayed in the calibration description field.

**'Multiple descriptions in database. Refer to the download menu for your model and VIN range.'**

**3. Description:** Communications Error message displayed during immobilizer system pairings on the Tiger Explorer XR and XC model range.

Fix: Pairings can now completed without communications errors.

If you have any questions, please contact Triumph Customer Support at (888) 284-6288.