# NEW DIAGNOSTIC SOFTWARE AVAILABLE FOR DOWNLOAD



Ref 12217
Posted Date:
Posted To: General Manager / Business Owner, Technician, Aftersales Manager, Service Leader / Advisor, Accounts / Admin
Subject: Service/Technical

TOL NOTICE (US&CAN) – October 15, 2019 Ref. # 12217-SVC

TOL

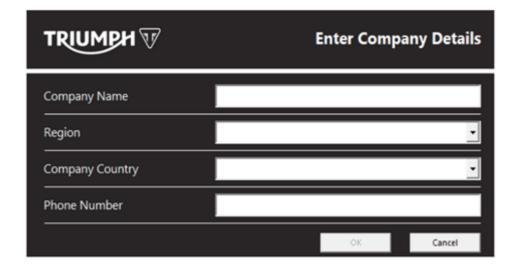
## **New Diagnostic Software Available for Download**

Diagnostic software version **2019-5** is now available to download. Dealers should download this update from your Triumph Diagnostic Software page under the Service/Technical menu and begin using immediately.

- Please ensure all new bikes have the latest software downloaded at PDI.
- Please ensure all bikes being serviced have the latest software downloaded.
- Please ensure all relevant staff are informed of this update.

### \*\*PASSWORD CHANGE: New Password (case sensitive): Moto219

**Note:** When running the diagnostic software **2019-5** for the first time following installation, you will be prompted to enter your dealer company details before being able to proceed.



### **SUMMARY OF CHANGES:**

1 New Software Functionality:

General

 New build data screen added to instrument diagnostics area for TFT instruments. Items displayed include VIN, Locked/unlocked status, software version and calibration IDs 3

PLEASE NOTE: this is for TFT instruments only.

# Support for the new Euro 5 (Kehin KTKS) engine ECM:

- · General support for the new ECM
- · Crankshaft position adaption function test

#### **New Model Launch:**

Street Triple RS From VIN966534

- 031043-02
- 031044-02
- 031045-02
- 031046-02
- 031047-02
- 2 Engine ECM Calibrations: None

**Chassis ECM Calibrations:** 

### **Explorer Range From VIN 740277**

CHA000103\_ROW

CHA000203\_ROW

CHA000303\_ROW

- CHA000403\_ROW
- CHA000503\_JP
- CHA000603\_JP
- CHA000703\_JP
- CHA000803\_JP

### **New Model Launch:**

Street Triple RS From VIN 966534

- INST00083
- INST00084
- 4 Instrument ECM Calibrations: TFT Configuration updates (all TFT models):
  - Numerous calibration updates

### **Explorer Range From VIN 740277**

· Numerous calibration updates

5 Keyless ECM Calibrations: None

Street Triple RS from VIN 966534 -**63007235** 

6 New ECU Unlock Codes:

Street Triple S 660cc (LAMS) from VIN 967907 -

25252141

VIN range correction - Engine ECM download

menu

7 Calibration Description

**Corrections:** 

Model: Street Triple ABS

VIN range corrected

from: 560477 up to 614341

To: 560477 up to**798721** 

8 Bug Fix(es):

1. Description: Unlock ECM calibration checks - Keyless ECMs fitted to Scrambler XC and Scrambler XE models were not correctly identified when out of date.

Fix: Out of date keyless ECMs are now correctly identified.

**2.** Description:Certaincalibration descriptions were not reporting correctly in build data screen.

Background: This was due to certain calibrations being used across multiple models and VIN ranges with varying descriptions and market requirements.

Fix: Where this is the case, the following text will be displayed in the calibration description field.

'Multiple descriptions in database. Refer to the download menu for your model and VIN range.'

**3.** Description:Communications Error message displayed during immobilizer system pairings on the Tiger Explorer XR and XC model range.

Fix: Pairings can now completed without communications errors.

If you have any questions, please contact Triumph Customer Support at (888) 284-6288.