



ISUZU RECALL REMINDER POST CARDS

To: Isuzu Commercial Truck Service Managers and Parts Managers

Isuzu Commercial Truck of America, Inc. (“ICTA”) is pleased to announce a Safety Recall Reminder Post Card mailing. ICTA will be mailing post cards to certain Isuzu customers encouraging them to have important safety recalls completed as soon as possible. Post cards will be mailed to customers based on the current status in Isuzu’s Vehicle Information System (IVIS). A sample image of the post card is provided below. When a customer calls or comes to your dealer presenting this post card, dealers should check the IVIS status for the listed recall to ensure it is still open. Additionally, IVIS should be checked for any other open campaigns. All open campaigns should be scheduled for completion or completed at the time the vehicle comes to the dealer for service.

The first post cards will be mailed during the month of October 2019. The post cards will be directed specifically to Safety recalls 17V-191 Left Rear Wheel Bearing Hub Locking Bolts bulletin number CB17-F-001 and 17V-324 Stopper Bracket Installation bulletin number CB17-J-001. Please refer to these two bulletins and be sure you have some inventory available to support these repairs.



Isuzu Commercial Truck of America, Inc.
Customer Relations Department

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