



# Service Bulletin

Bulletin No.: 18-NA-316

Date: October, 2019

## INFORMATION

**Subject: Normal Characteristic - Front Tire Contacts Control Arm On Full Turn at Low Speed On Vehicles Equipped with 20" Tire/Wheels**

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Suburban	2015	2020				
	Tahoe						
	Silverado	2015	2018				
	Silverado LD	2019	2019				
GMC	Sierra	2015	2018				
	Sierra Limited	2019	2019				
	Yukon Models	2015	2020				

<b>Involved Region or Country</b>	North America, Middle East
<b>Condition</b>	Some customers may comment on a light contact between the front tire and the control arm when in full turn and at low speeds.
<b>Cause</b>	This condition may be due to the design which allows increased steering articulation and reduces turning radius.
<b>Correction</b>	No repair attempts should be made as this is normal due to build variation.

### Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. Please share this information with the customer, including a copy of this message.

<b>Version</b>	2
<b>Modified</b>	Released October 26, 2018 Revised October 15, 2019, Updated Region to include GMNA and Added 2020 SUV's

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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