



NUMBER: 23-028-19

GROUP: 23 - Body

DATE: October 4, 2019

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SUBJECT:

Sun Visor Bracket Rattle or Squeak Noise

OVERVIEW:

This bulletin involves inspecting the sun visor and if needed, removing and tightening the sun visor bracket attachment screws to specification.

MODELS:

2019 - 2020	(JL)	Jeep Wrangler
2020	(JT)	Jeep Gladiator

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC and EMEA.

NOTE: This bulletin applies to vehicles built on or after June 18, 2019 (MDH 0618XX) and on or before September 18, 2019 (MDH 0918XX).

SYMPTOM/CONDITION:

Customers may comment on the following:

- One or both of the sun visors squeak or rattle (**metal to metal noise**) when moved into desired position(s).

DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Diagnostic Procedure.

1. Verify the rattle or squeak noise is coming from the sun visor by moving the sun visor up/down and swinging it side to side (**Fig. 1**) .

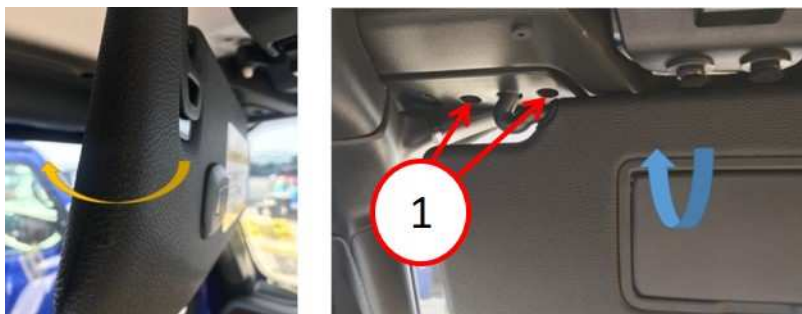


Fig. 1

Directions To Move Sun Visor And Bracket Attachment Screws

2. Did the sun visor rattle or squeak when moved?

- YES>>> Proceed to [Step 1](#) of the Repair Procedure.
- NO>>> This bulletin does not apply. Normal diagnosis should be performed.

REPAIR PROCEDURE:

1. Loosen both sun visor bracket attachment screws ([Fig. 1](#)) .
2. Tighten both sun visor bracket attachment screws to 2.5 N·m (22 in. lbs).

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-20-75-93	Screws, Sun Visor Attachment - Torque (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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