

To: Quality Compliance
Subject: RE: KR3 Customer Renotification (Dealer)

From: Quality Compliance
Sent: Wednesday, October 23, 2019 3:32 PM
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In our continuing efforts to ensure the best in customer satisfaction, Toyota is launching a Renotification Mailing on various model years and models.

Safety Recall/Special Service Campaign is an integral part of our commitment to meet customer expectations of Toyota products. Toyota will be sending Follow-Up Notices to remind owners whose vehicles have not yet had Safety Recall/Special Service Campaign repairs completed for the campaigns listed below.

We request your assistance in completing the applicable campaign repairs as owners receive the Follow-Up Notice and contact your dealership. Please note the follow-up activity may cause an increase in your current Safety Recall owner appointments. Toyota will continue with additional follow-up activities in the months to come. Please take this into consideration when analyzing your manpower requirements.

Campaigns Covered in the Renotification

Campaign	Model and Model Year	Approximate UIO	Approximate PR UIO	Renotification Schedule
H0S (17V-548)	2008,2015, and 2016 Land Cruiser	3	N/A	Late October 2019 – Early November 2019
H0C (17V-051)	2016-2017 Tundra	11,500	60	
J0F (18V-085)	2016 Prius	1,000	10	
J0I (18V-123)	2017 Tundra	1,600	2	
G04 (16V-858)	2011-2016 Sienna	187,000	600	
G0S (16V-367)	2015 Yaris	350	5	
G0U (16V-487)	2010-2012 Prius and Prius Plug-In	93,100	100	
JSD	2014-2017 Corolla 2017 Corolla iM 2016 Scion iM	500,000	9,900	
H0P	2017 Yaris	600	100	Late October 2019 –Mid-December 2019
J02 (18V-772)	2013 Scion FR-S	15,200	300	Late October 2019 – Mid-March 2020
H0V (17V-657)	2005-2007 and 2009 Sienna	190,000	1,300	
J0W (18V-776)	2004-2006 Scion xA	13,000	5	
G0C (16V-065)	2003-2006 Land Cruiser 2004-2006 4Runner	98,400	100	

	2005-2006 Sequoia and Tundra			
G0V (16V-596)	2006-2011 RAV4	165,000	3,800	

Please reference the attachments for additional details.

Thank you for your support,

TOYOTA MOTOR NORTH AMERICA

Quality | Quality Compliance Department

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Quality Compliance Analyst

6565 Headquarters Dr W4-2D-06C

Plano TX 75024