

SERVICE CAMPAIGN



I N F I N I T I
EMPOWER THE DRIVE

CAMPAIGN BULLETIN **Owner Manual Addendum – Expiration** **Notice** **Voluntary Service Campaign**

Reference: PG8B3
Date: November 22, 2019

UPDATE November 22, 2019
Please discard earlier versions of this bulletin.

The announcement from June 28, 2018 has been revised to include the following:

- This activity will expire on **November 22, 2019**.

Affected Models/Years:	Affected Population:	*Retailer Inventory:	SERVICE COMM Expiration date:	Stop Sale In Effect
MY2017-2018 QX30 (H15)	22,660	1	November 22, 2019	NO

* Retailer Inventory as of November 21, 2019

***** Campaign Summary *****

INFINITI launched a Voluntary Service Action on June 28, 2018 to provide owners of approximately 22,660 MY2017-2018 INFINITI QX30 vehicles with an Owner's Manual addendum booklet. The addendum booklet provides corrected instructions for the proper operator operation of the manual engagement of the child safety lock. Clients were asked to place the addendum booklet inside the Owner's Manual.

All addendum booklets were mailed to affected clients in June 2018, therefore this activity will expire November 22, 2019.

***** What Retailers Should Do *****

1. Service Comm will deactivate PG8B3 on any un-remedied VINs in retailer inventory on November 22, 2019.
2. Retailers should submit any open claims under this campaign by **November 29, 2019**.

***** Claims Information*****

The following claims information should be used for affected vehicles in new vehicle inventory.

CM I.D.	DESCRIPTION	OP CODE	FRT
PG8B3	Install Owner Manual Insert Child Lock Addendum	PG8B30	0.2 hrs.

Revision History:

Date	Announcement	Purpose
June 20, 2018	Original	New campaign announcement
June 28, 2018	REVISION 1	Added Campaign Claims Information
November 22, 2019	REVISION 2	Expiration Notice