



SERVICE BULLETIN

Classification: EL19-042	Reference: NTB19-101	Date: November 7, 2019
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2019-2020 PATHFINDER; PUSH BUTTON IGNITION AND DOOR REQUEST SWITCHES INOPERATIVE

APPLIED VEHICLES: 2019-2020 Pathfinder (R52)
APPLIED VIN AND DATE: 2019 Pathfinder All
2020 Pathfinder built before 5N1(*)R2(*)(*)LC 589857

IF YOU CONFIRM

All of the conditions listed below are occurring on an Applied Vehicle with the Intelligent Key within range.

- The doors **will not** lock/unlock when the request switch on an exterior door handle is pressed.
- The doors **will** lock/unlock when the respective buttons are pressed on the Intelligent Key.
- The engine **will not** start when the ignition switch is pressed while depressing the brake.
- The engine **will** start when pressing the Remote Engine Start (RES) button on the Intelligent Key.
- The engine **will** start when pressing the ignition switch while holding the Intelligent Key in front of it.

ACTION

Replace the BCM.

- Refer to the Electronic Service Manual (ESM) for the procedure to replace the BCM:
ELECTRICAL & POWER CONTROL > BODY CONTROL SYSTEM > BCM > REMOVAL AND INSTALLATION > BCM (BODY CONTROL MODULE)

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
BCM	284B1-9NR3A	1

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace BCM	(1)	RD94AA	ZE	32	(2)

- (1) Reference the electronic parts catalog and use the BCM Assembly as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 7, 2019	NTB19-101	Original bulletin published

