



**** SOLUTION ****

Title Mack Chassis - Equipped With An Allison Transmission: Enable 6th Speed - **All Emissions, All Model Years**

Mack Models

Mack Model LEU , LR , MRU - TerraPro , TE - TerraPro , AN - Anthem , CHU - Pinnacle, Axle back , CXU - Pinnacle, Axle front , GR - Granite , GU - Granite , PI - Pinnacle , TD - Titan

Emission Standard

Emission Standard US07 , US10 , US10+OBD13 , US14 , US14+OBD15 , US14+OBD16 , US14 CNG , US17 , US17+OBD16 , US17+OBD18

Engine family

Engine family MP7 , MP8 , MP10

Transmission

Transmission Allison

**** SOLUTION ****

Cause Process for Customer requests to the Dealer to have the Allison Transmission 6th speed enabled.

Solution **For customer requests to have the Allison Transmission 6th speed enabled in a Mack Chassis -**

1. A completed Vehicle Owner Acknowledgement and Release form must be completed.

- The form can be found at the end of [Allison Letter SIL19-TR-08](#).

2. The completed form should be submitted to the dealership's Mack District Service Manager (DSM).

- The request will need to be reviewed by Mack for applicability prior to approval.

Solution visibility **Dealer distribution**

Function Group

Function Group 427 control system , 437 automatic, transmission (hydromechanical)

Customer effect

Main customer effect calibration/programming/pairing/missing operation

Administration

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