



Mercedes-Benz

Campaign No. 2019100008, November 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 (Sprinter), Model Year 2019**
Replace Side Window

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that in certain Sprinter vehicles (model series 907), a single-pane safety glass might have been installed in the rear side windows instead of the laminated safety glass that was intended. This may result in an increased risk of injury to vehicle occupants in the event of a side rollover, particularly vehicle occupants who have not fastened their seat belts. An authorized Mercedes-Benz or Freightliner dealer will check the rear side windows in the affected vehicles and replace if necessary.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **876** vehicles are involved.

Order No. V-RC-2019100008

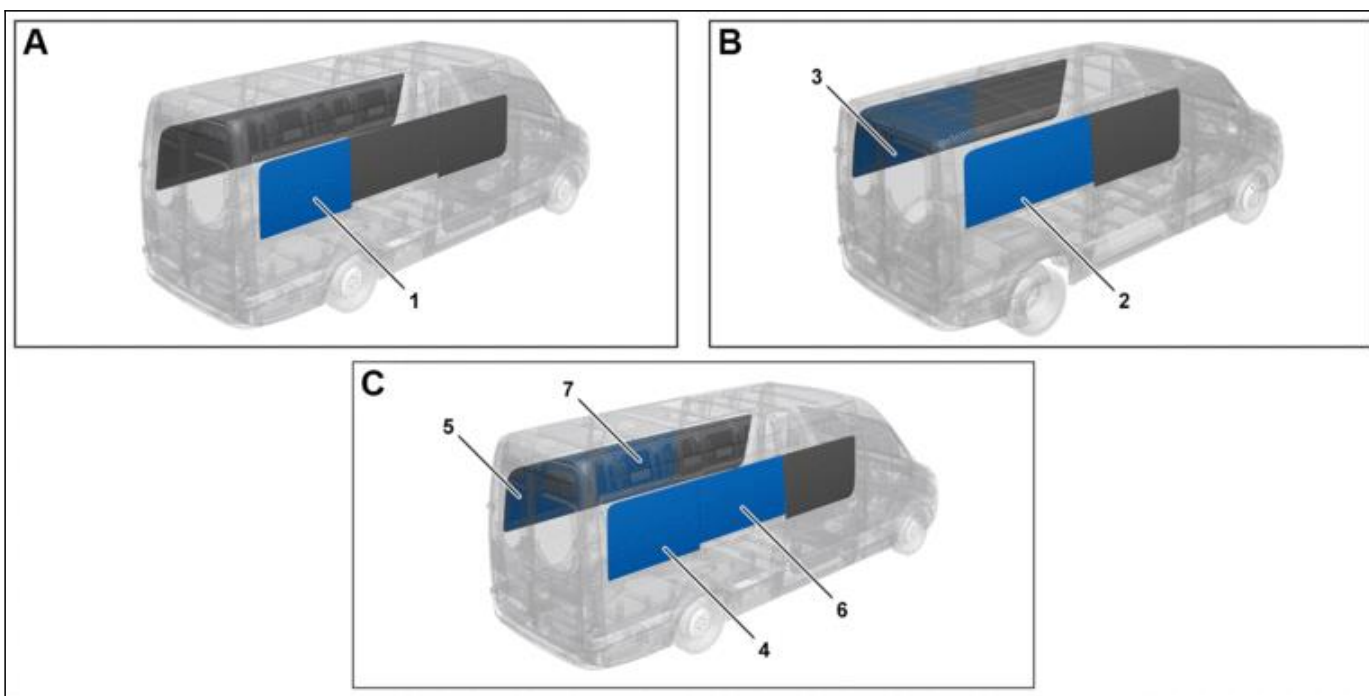
This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Warranty Information

Operation items and work units

Operation number	Operation text	Labor Time (hrs.)	Damage Code
02 1511	Replace one side window	1.6 h	67 920 72 7
02 1512	Replace 2 side windows	3.0 h	67 920 72 7
02 1513	Replace 4 side windows	5.2 h	67 920 72 7

Procedure



D67.30-A001-79

- | | | | | | |
|---|----------------|---|----------------|---|----------------|
| 1 | Side window(s) | 4 | Side window(s) | 6 | Side window(s) |
| 2 | Side window(s) | 5 | Side window(s) | 7 | Side window(s) |
| 3 | Side window(s) | | | | |

Caution	Risk of injury caused by scraping or cutting body parts on sharp vehicle parts	Always wear protective gloves when working on or near sharp and non-deburred vehicle parts. Deburr repair panels.	AS00.00-Z-0017-01A
Topical note	General notes about painting the body flange in the glazing area		AH98.00-P-9408-06A
Topical note	Notes on removal/installation of windows		AH67.10-P-1000-02RT
Topical note	Notes on carrying out repair work in the vehicle interior		AH68.00-N-0001-01S

Check			
1	Check, whether the vehicle is affected by the measure.	<p>i</p> <p>Only the entry in the "Extended VEGA Application" (EVA) system in the "Current" tab is decisive for authorized Mercedes-Benz service partners. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.</p>	
Replace			
2.1	Replace rear right side window (1).	<p>Model 907.745 1P as of 021618 up to 100312 with code F43 (Side windows in rear laminated glass)</p> <p>Model 907.745 1T as of 000156 up to 005399 with code F43 (Side windows in rear laminated glass)</p> <p>i</p> <p>See picture A</p> <p>i</p> <p>Dispose of removed side window (1) properly. Observe the applicable legal requirements and specifications of the relevant country.</p>	AR67.30-D-2400TS
2.2	Replace side windows (2, 3) at rear left and right.	<p>Model 907.643 1P as of 049635 up to 124633 with code F43 (Side windows in rear laminated glass)</p> <p>i</p> <p>See picture B</p> <p>i</p> <p>Dispose of removed side windows (2, 3) properly. Observe the applicable legal requirements and specifications of the relevant country.</p>	AR67.30-D-2400TS

2.3	Replace left center, right center, rear left and rear right side windows (4, 5, 6, 7).	<p>Model 907.645 1P as of 058365 up to 107867 with code F43 (Side windows in rear laminated glass)</p> <p>Model 907.647 1P as of 103982 up to 120724 with code F43 (Side windows in rear laminated glass)</p> <p>Model 907.655 1P as of 054351 up to 124991 with code F43 (Side windows in rear laminated glass)</p> <p>Model 907.657 1P as of 073138 up to 125930 with code F43 (Side windows in rear laminated glass)</p> <p>i See picture C</p> <p>i Dispose of removed side windows (4, 5, 6, 7) properly. Observe the applicable legal requirements and specifications of the relevant country.</p>	AR67.30-D-2400TS
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Parts ordering note

Part no.	Designation	Quantity
A 000 989 49 05	Apply 1-component adhesive	As needed
A 906 673 07 00	Rear left side window (model 907.643)	1
A 906 673 10 00	Right center side window (model 907.645/647/655/657)	1
A 906 673 11 00	Left center side window (model 907.645/647/655/657)	1
A 906 673 14 00	Rear left side window (model 907.645/647/655/657)	1
A 906 673 15 00	Rear right side window (model 907.645/647/655/657/745)	1
A 906 673 06 00	Right rear side window (model 907.643 with code D03 (Roof and rear-end doors, high version))	1
A 910 673 11 01	Right rear side window (model 907.643 except code D03 (Roof and rear-end doors, high version))	1