

November 20, 2019

## Product Change Notice - Second mark added to REV hydraulic systems

Fig.1

**Dear Valued Customer:** 

Please be advised, to help ensure correct installation, a second "honest" mark has been added to hydraulic hoses for all REV hydraulic hose kits.

The white mark (Fig. 1A) has been added using a second marking machine to alert service technicians not to start bending the hose until past the mark.

Bending the hose between the crimp fitting and the white mark may cause hose damage and leaking.

There is no other change in fit, form, function or installation with the addition of the new mark. There is no price change and no change in part number for the hoses. The change began April 24, 2019.

Current hose, left, new hose with mark, right.

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

## **Brian Hess**

VP of Innovation Lippert Components, Inc. c: 574.361.5185 bhess@lci1.com

## **Frequently Asked Questions:**

- 1. Will a new part number be required? No, there is no new part number.
- **2. Does the price change for the item?** No, there is no price change.
- **3. Is the new part wholly interchangeable with the previous version of the part?** Yes, the hoses are interchangeable.
- 4. Does the customer need to replace inventory? No, the change began April 24, 2019.