



# Technical Service Bulletin

## 00 Car wash brush bristles trapped in the headlight to the fender seam

00 19 29 2031473/2 December 9, 2019. Supersedes Technical Service Bulletin Group 00 number 12-40 dated October 31, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All	2011 - 2021	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Additional models and model years)
1	10/31/2012	Initial publication

### Customer states:

- Bristles from the car wash are discovered between the headlight and the front fender (Figure 1).



*Figure 1. Car wash bristle is stuck in the body gap.*

## Technical Background

The vehicle design in the area around the headlights has a gap that, when the vehicle is washed in car washes having a particular bristle angle and type, can trap these bristles in this area, tear away from the mechanism and lodge in the gap between the headlight and fender.



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## Production Solution

Not applicable.

## Service

Remove the bristle fragments from the headlight. Please explain the cause to the customer and suggest that they change the car wash used.

## Warranty

This damage is due to outside influence and is not covered by any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (2031473) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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