

WARRANTY BULLETIN



TO: Dealer Principal, Service Manager,
Service Advisor and Warranty Claims
Administrator

NO: D-19-25
DATE: November 13, 2019

SUBJECT: RRT 19-090 (Service Bulletin
08-111-19) 2013 - 2018 MY Multiple
Vehicles RA3/RA4 Radio GPS Certification
Error

FOR: All U.S. Dealers
All U.S. Business Centers

PURPOSE:

To announce that any customer vehicles that are covered under **RRT 19-090 (Service Bulletin 08-111-19)** and are out-of-warranty coverage are eligible for warranty reimbursement for this repair. Under the provisions of RRT 19-090, customer vehicles are receiving an extended warranty for this specific repair as directed in the RRT. This extended warranty is effective from the launch date of the RRT (November 2, 2019) through the expiration of the RRT.

TIMING:

Effective immediately

ACTION:

For any vehicle that is covered under RRT 19-090, follow the inspect and repair as explicitly stated in the Service Bulletin. For eligible vehicles, submit for warranty reimbursement using the LOPs specified in the RRT.

Please ensure all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FCA US LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

