EASY-Pack liftgate does not fully open

Topic number	LI72.20-P-070556
Version	1
Function group	72.20 Tailgate, rear door
Date	11-14-2019
Validity	MODEL 253 (facelift) with code 800 and 890 up to production date August 1 2019
Reason for change	
Reason for block	

Complaint:

The EASY-PACK liftgate stops opening before the manually programmed opening position (cutout point).

The cutout point is approx. 4 inches (10cm) below the stored opening position.

Cause:

Possible SCN coding anomaly.

Remedy:

Perform SCN coding of liftgate control control unit (HKS - N121/1).

Symptoms
Body / Door/Flap / Hood/flap / Trunk lid/liftgate / Opens incompletely