

Service Update

N192275090 Fuel Tank Filler Clamps Loose At Tank



Release Date: November 2019

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

ONLY Chevrolet Medium Duty dealers can complete this recall repair.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Silverado Medium Duty 4500/5500/6500	2019	2019	NSQ N2L NVK	Dual Fuel Tank Single Rear 40 Gallon Tank Single 25 Gallon midship tank

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2019 model year Chevrolet Silverado Medium Duty vehicles may have a condition where after the fuel filler tube is tied back to the frame for shipment there may be sufficient tension placed on connections that if the clamps are not fully tightened a leak could be created between the connection to the fuel tank(s) and the fuel filler tube.
Correction	Dealers will inspect, and if necessary, tighten the clamps between the fuel filler tube and the fuel tank(s).

Parts

No parts are required for this procedure.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9104784	Verify Fuel Tank Fill Hose Clamp Torque ADD: Verify Additional Fuel Tank Fill Hose Clamp Torque	0.3 0.2	ZFAT	N/A

Service Procedure

NOTE: The following procedure shows the front tank as the primary tank. Some vehicles may be built with a rear tank only.



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1. Locate the fuel tank filler hose to fuel tank connection.



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2. Verify that the hose clamp is tightened to **4 Nm (35 lb in)**.
3. If the hose clamp is under tightened, Tighten to **4 Nm (35 lb in)**.



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4. If the vehicle is equipped with a second tank, repeat steps 1-3 at that tank location.

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Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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DCS5215
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 13, 2019

Subject: N192275090 - Service Update
Fuel Tank Filler Clamps Loose At Tank

Models: 2019 Chevrolet Silverado Medium Duty 4500/5500/6500
Equipped with Single Rear 40 Gallon Tank (RPO N2L),
or with Dual Fuel Tank (RPO NSQ),
or with Single 25 Gallon midship tank (RPO NVK)

To: All General Motors Medium Duty Dealers

General Motors is releasing Service Update N192275090 today. The total number of U.S. vehicles involved is approximately 1,376. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated November 13, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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