

Service Bulletin

02-151

Section

02 - Cab Interior

Description

Models 320/520 Power Window Module Improvement

Release Date

12/11/2019

Revision History

12/16/2019 - Corrected description on a the vapor barrier and mounting bracket.

```
12/11/2019 - Updated part S-7001 to S7001
```

Introduction

Peterbilt has initiated an improvement to the Model 320/520 power window module. A vapor barrier will be installed over the module to prevent moisture.

Resolution

Fix-as-Fail

If a vehicle enters the dealership with a failed window module, remove and replace the failed module and add the vapor barrier. If the window module on the other door has not failed, install the vapor barrier only. (See the attached procedure).

Warranty

If the customer is experiencing the condition listed above, Peterbilt will pay through Standard Warranty for parts and labor to install a vapor barrier:

<u>1.2</u> hours to remove and replace the window module, and install a vapor barrier over the module, only the failed module should be replaced but vapor barriers are required for both doors. File a long form claim and reference 02151 in the "CCC"

field.

1		
For Field	Enter	
Failure Location	002-018 <u>-03</u> 1	
Failure Type	185	
Claim Type	Ν	
Campaign Number	02-151	
Labor	002-912 – 1.2 Hours Labor to R&R the module and install a vapor barrier on both doors.	

Take off parts disposition: Destroy all take off parts 30 days after claim has been paid.

<u>Parts</u>

Parts are available at PACCAR Parts. Review the repair procedure to determine parts needed.

Part #	Description	Qty
HWC08028	SCREW-MACH PAN PSD M5-0.80X20 BLK	4
P11-6411	Mounting Bracket	2
Q21-1050	Control- Door Relay Module	1
Q21-1051-001	Control- Door Relay Module Driver Side	1
S7001	Vapor Barrier	2
Source Locally	Zip ties	3

Procedure

Follow the below procedures to add vapor barriers in both doors and replace any failed modules. **Important: Do not replace modules that have not failed.** Replace modules in both doors only if both modules have failed.

02-151 Model 320/520 Power Window Module Repair Procedure

Authored by: DKH

Access to PACCAR's Enterprise Portal is provided as a benefit of doing business with PACCAR. All applications and content accessed through this system are confidential and proprietary and the property of PACCAR Inc and its suppliers, and must be kept strictly confidential pursuant to the contract licensing such access. Disclosure, publication, release or distribution of any material found on PACCAR systems to any person other than employees with a need to know such information is strictly prohibited. All activity on this system is monitored. If PACCAR suspects or discovers any unauthorized activity, access may be immediately terminated without prior notification. Violators may be subject to legal action.

© Copyright 2019 PACCAR Inc. All rights reserved. We welcome your <u>feedback</u> on this page. For technical questions or concerns about this page, please contact the <u>DealerNet Webmaster</u>.