



Warranty Field Campaign

Campaign Number: c2052	Revision: D	Released Date: 10-Dec-2019
ISX15 CM2250 ENGINES RATED AT 525-600HP, ALL ISX12 CM2250(All HP RATINGS) EMISSION RECALL CAMPAIGN		Expiration Date (U.S. and Canada): 28-Sep-2023
		Expiration Date (International): 28-Sep-2023

Attention

- U.S / Canadian Dealers
- U.S / Canadian Distr./Branches and Div. Offices (Automotive)

This is to revise and replace C2052-C, dated 19-Mar-2019. This revision is to:

- 1. Update the narrative, and**
- 2. remove Attachment B**

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This field action authorizes certified repair locations to upfit certain ISX15 CM2250 engines rated at 525hp-600hp and All ISX12 CM2250 engines (regardless of HP Rating) with an improved SCR Catalyst.

Note : Retroactive Coverage claims are no longer being accepted. As directed by Warranty Memo #1825, claims will **only** be accepted for a period of one (1) year from the original publication date.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action.

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. If all qualifying parameters detailed above are met, please refer to Warranty Memo #1925 to verify eligibility and to determine the replacement SCR to use for the repair. If the unit is fitted with an eligible SCR, only the identified replacement SCR must be used in completing this TRP. The verification and selection tool takes precedence over any other prior published service/part guidelines, for the duration of this TRP.

Note : For ISX12 CM2250 and ISX15 CM2250 (Model Year 2010 thru 2012 Product) Please refer to Warranty Memo #1925 for a link to the SCR PN Tool to identify SCR eligibility and the correct Replacement SCR. Refer to procedure SCR Catalyst Remove and Install in section 011-036 of manuals 2883445(ISX12 CM2250) and 4022250 (ISX15 CM2250).

2. If applicable, complete "Label, Authorized Change," Cummins Part Number 5297400. Clearly print or type "SCR Catalyst Update" in the center box. Fill in the Campaign Number, Distributor or Dealer Code and Date information. Peel off the backing material and install the label on the engine valve cover near the engine data plate. There is a clear protective cover on this label. Peel the backing off of this cover and push the clear cover over the printed material.
3. As required, an "Emissions Campaign - Proof of Correction" form, Bulletin #4310621, must be filled out and provided to the Customer. Inform the Customer to retain this certificate as proof that the Emissions Campaign has been performed. This form maybe required as proof of an Emissions Campaign by the State of California, for vehicles registered in that state, the next time the vehicle registration is renewed.

Note : Certified repair locations outside of California, who elect to perform this campaign on engines installed in vehicles that are registered in the state of California, are authorized to do so if they have the two items noted above in their inventory. Please note that the Label, Authorized Change and the Proof of Correction Form **must** be ordered through standard parts processes. They are not available on QSOL.

4. File one claim for **only** the applicable parts and labor listed in this document. Any other labor or parts for diagnostics or repairs **not** listed in the parts and labor sections above cannot be filed to this field action.

Material Disposition

Where applicable, items removed should be returned to ReCon for core credit. Unless otherwise indicated, items with no core liability can be scrapped.

Reimbursements

Parts

Note : Please refer to Warranty Memo #1925 for a link to the SCR PN Tool to identify SCR eligibility and the correct Replacement SCR. All parts listed are OPTIONAL. Claim **only** the parts required to complete the repair.

The following parts are covered under this field action:

Part Number	Quantity	Description
286633700	1	GSK,AFM (OPTIONAL)
286663600	1	GSK,AFM (OPTIONAL)
288021400	1	GSK,AFM (OPTIONAL)
288021500	1	GSK,AFM (OPTIONAL)
431062100	1	PROOF OF CORRECTION (OPTIONAL)
529740000	1	LABEL, AUTHORIZED CHANGE (OPTIONAL)

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Note : All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed. Only SRTs 17-902 and Admin should be claimed if the unit DID **NOT** require an SCR replacement.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
11-06W	AFTERTREATMENT SELECTIVE CATALYTIC REDUCTION (SCR) CATALYST, (HORIZONTAL) - REMOVE AND INSTALL - ISX15 CM2250 (OPTIONAL)	
11-06Y	AFTERTREATMENT SELECTIVE CATALYTIC REDUCTION (SCR) CATALYST, (VERTICAL) - REMOVE AND INSTALL - ISX15 CM2250 (OPTIONAL)	
11-06Z	AFTERTREATMENT SELECTIVE CATALYTIC REDUCTION (SCR) CATALYST, (SWITCHBACK) - REMOVE AND INSTALL - ISX15 CM2250 (OPTIONAL)	

SRT Code	Description	Time (hrs)
11-07U	AFTERTREATMENT SELECTIVE CATALYTIC REDUCTION (SCR) CATALYST, (HORIZONTAL) - REMOVE AND INSTALL - ISX12/ISX11.9 CM2250 (OPTIONAL)	
11-07V	AFTERTREATMENT SELECTIVE CATALYTIC REDUCTION (SCR) CATALYST, (VERTICAL) - REMOVE AND INSTALL - ISX12/ISX11.9 CM2250 (OPTIONAL)	
11-07W	AFTERTREATMENT SELECTIVE CATALYTIC REDUCTION (SCR) CATALYST, (SWITCHBACK) - REMOVE AND INSTALL - ISX12/ISX11.9 CM2250 (OPTIONAL)	
17-901	Stamp Engine Data Plate/Apply Emission Sticker (OPTIONAL)	
17-902	CAMPAIGN CHECK/SCR CHECK (QTY-1) (OPTIONAL)	

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are covered under this field action.

Note : Retroactive Coverage claims are no longer being accepted. As directed by Warranty Memo #1825, claims will **only** be accepted for a period of one (1) year from the original publication date.

Note : Additional parts, such as o-rings, gaskets and fasteners, that are required to complete the repair, but **not** listed, may be claimed if sufficiently explained in the claim narrative. Summarize these items and file as "Campaign Supplies".

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WUSSCF

Attachments



Click here to see c2052_esn-list.xls

(/service/english/attachments/c2052_esn-list.xls)

Engine Family	Fuel System
ISX, QSX15 ISX15	
ISX11.9	CM2250
Design Application	Market Application
Automotive	All
Automotive	All

Last Modified: 10-Dec-2019
