

**On-car analysis list from January 17th, 2019
please contact VW Helpline before attempting repair**

| | Models | MY | Engine | Transmission | Topic | Customer Complaint |
|-------------------|--------------------------------|-----------|-----------------------|---------------------|--------------------|--|
| Powertrain | Jetta | 19 | 1.4T (DGXA / DJXA) | All | MIL-on P0133 | Customer states MIL-on (Must have P0133 in the ECM) (untouched vehicles, REPEAT CASES ACCEPTED) |
| | Jetta | 19 | 1.4T (DGXA / DJXA) | All | No/Low Heat Output | Customer states there is No/Low heat from the HVAC unit or Temp gauge is low/not at operating temp (Must NOT have any ECM/HVAC related faults) (untouched vehicles) |
| | Tiguan | 19 | 2.0T (DGUA) | All | No Crank/No Start | Customer states No Crank/No Start (MUST have NO CRANK/NO START with P06EF and/or P06E9 in the ECM) (untouched vehicles) |
| | Tiguan | 19 | 2.0T (DGUA) | All | MIL-on P0463 | Customer states MIL-on (Must be 4 Motion and have P0463 in the ECM) (untouched vehicles) |
| | Jetta GLI, Golf GTI, Tiguan | 19 | 2.0T (DKFA, DGUA) | All | HPFP Bolt | Customer states MIL-on, HPFP mounting bolts loose/broken (HPFP bolts must be loose/broken) |
| Electrical | Passat | 19 | All | All | No Terminal 15 | Customer states "No Crank/No Start" (untouched vehicles) |
| Other | ATLAS | 18-19 | All | All | PODS | Customer states the airbag light is on (Must have B1225F1 in the Airbag module) (untouched vehicles) |