

SSM 48444 - 2020 Various Vehicles - Equipped With SYNC 3 - Unable To Schedule Remote Start Using Fordpass Or Lincolnway Applications

Some 2020 Ford and Lincoln vehicles may exhibit a symptom of no ability to schedule a remote start event using the FordPass or Lincolnway app. If only the scheduling portion of the remote start system is not functioning, no repair attempts should be made to correct this condition. If the remote start system is not functioning using the key fob and/or the on-demand remote start function from FordPass or Lincolnway application, refer to Workshop Manual (WSM), Section 303-06 for further diagnosis. Do not attempt repairs at this time. Engineering is currently investigating, monitor OASIS for updates.