

Complaint - Call Accept Button Does Not Function at Times with Apple iPhone: Informing Customers (101/19)

Model Line: **Macan (95B)**

Model Year: **As of 2019**

Subject: **Call accept button on multi-function steering wheel**

Information: When using Apple iPhones, it may not always be possible to accept calls using the Call accept button on the multi-function steering wheel.

Remedial Action: In the event of a customer complaint, inform customers that once they have transferred all their contact details to the central computer, calls can be accepted again using the Call accept button on the multi-function steering wheel.



Information

The transfer of contact details must be confirmed the first time the PCM and iPhone are paired. If there is already a connection, it must first be deleted from the connection list in the PCM.

Invoicing

Invoicing: For documentation and warranty invoicing, enter the PQIS coding specified below in the warranty claim:

Location (FES5)	4810B	Multi-function buttons on steering wheel
Damage type (SA4)	1612	Do not function at times

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