



To: All Subaru Retailers
From: Subaru of America, Inc. – Service Operations
Date: January 10, 2020
Re: ***Harman Gen 3.0 Audio and Audio/ Navigation Head Unit Class Action Update***

As you may know, Subaru of America, Inc. has reached a preliminary settlement in a class action lawsuit regarding the Harman Gen 3.0 Audio and Audio/ Navigation Head Units in certain Subaru vehicles. Affected customers have been notified of the pending settlement.

Part of the proposed settlement agreement is a 5-year/100,000-mile extension to the Basic New Car Limited Warranty to correct a qualifying Starlink Malfunction. The extension is in the process of being applied to the applicable vehicles and will be available on Vehicle Inquiry by February 3, 2020. Retailers should contact the Claims Helpline with any questions regarding coverage.

Should customers or retailer personnel have questions about the settlement, please refer to information and frequently asked questions on the settlement website at <https://www.starlinkinfotainment.settlementclass.com>

Customers can also call 1-844-924-0857 or email info@starlinkinfotainment.settlementclass.com