

H268NAS1

TECHNICAL BULLETIN

14 JAN 2020



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION:

100-00

SUBJECT/CONCERN:

Service Action: Startup Battery Cable - Install Retaining Clip

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	APPLICABILITY:
XE (X760)	2019	487656-487797	V8 S/C 5.0L Petrol

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:**SITUATION:**

A potential issue has been identified on certain Jaguar vehicles within the listed Affected Vehicle Range have been manufactured without an additional vehicle startup battery cable retaining clip. Without the retaining clip, there is potential for a touch condition between the vehicle startup battery positive cable and a loadspace floor stud.

ACTION:

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the procedure(s) detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:**NOTE:**

Use the Vehicle Identification Number (VIN) and the Electronic Parts Catalogue (EPC) to confirm part number(s) necessary to perform repairs.

DESCRIPTION	PART NUMBER	QUANTITY
Retaining clip	T4N34168	1

WARRANTY:**NOTE:**

Use the Jaguar Land Rover claims submission system to make sure that a vehicle is eligible for this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, make sure that all open Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code and the relevant Option Code; this will result in payment of the stated time. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the December 31, 2021, closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NUMBER	QUANTITY
A	H268	Install new retaining clip	05.10.20	0.2	T4N34168	1
B	H268	Install new retaining clip Drive in/drive out	05.10.20 10.10.10	0.2 0.2	T4N34168 -	1 -

Normal Warranty policies and procedures apply.

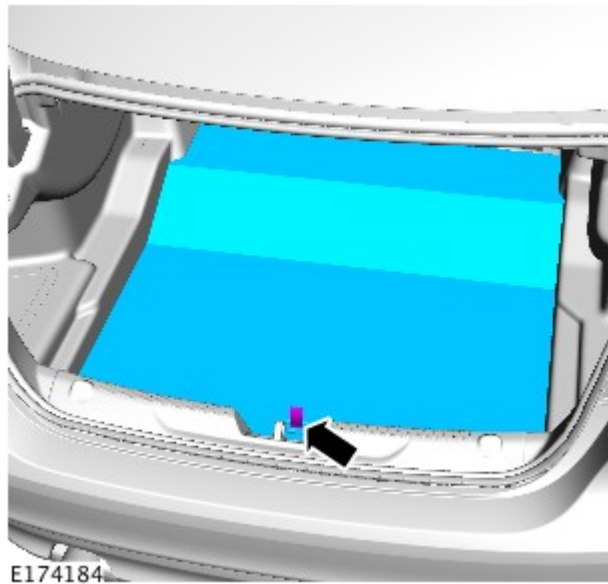
SERVICE INSTRUCTION:

NOTES:

- Some variation in the illustrations may occur, but the essential information is always correct.
 - Some components are shown removed for clarity.
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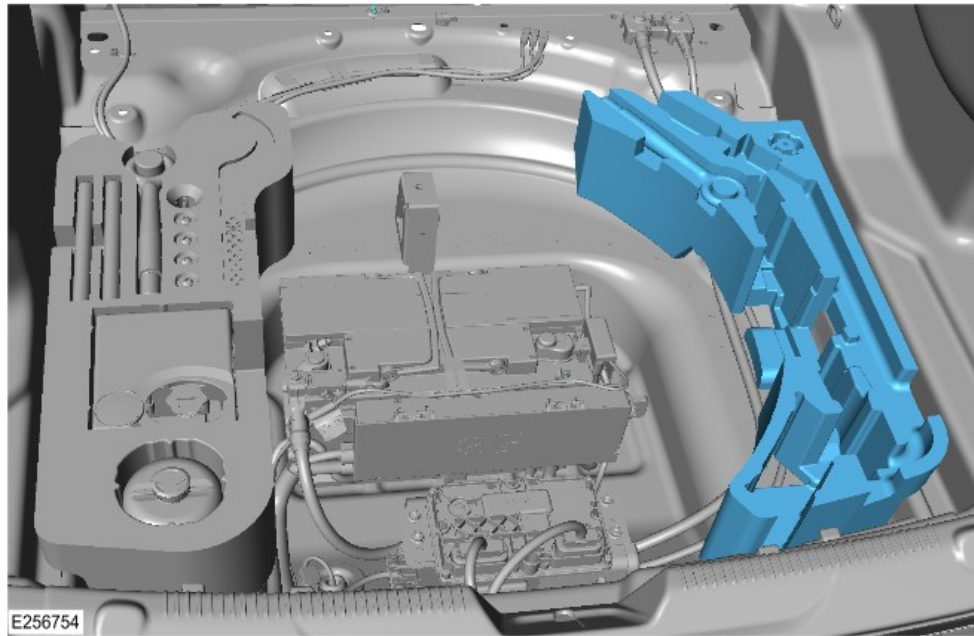
1. Open the tailgate.

2.



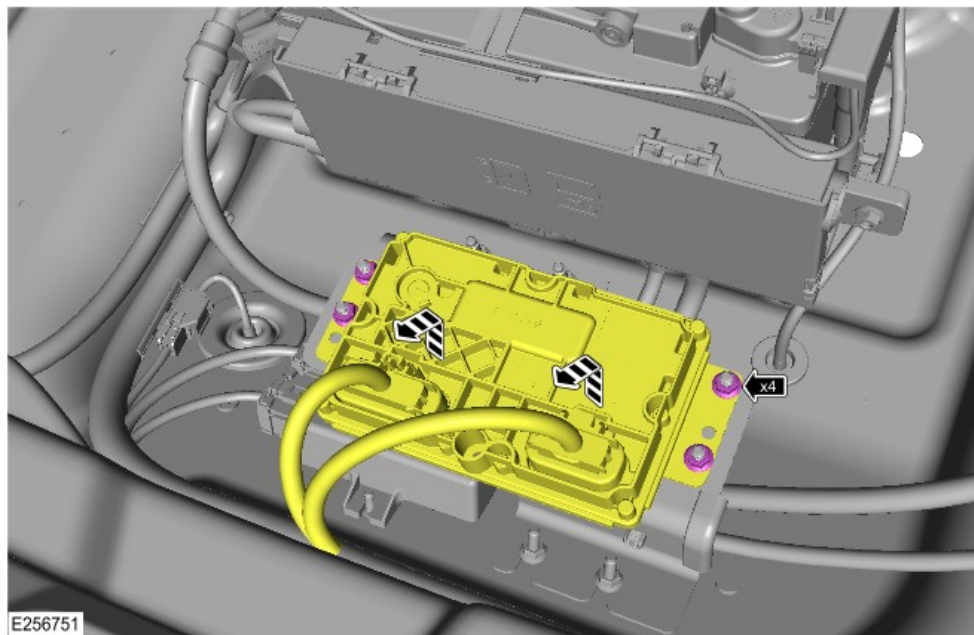
Remove the loadspace floor trim panel.

3.



Remove the foam tray.

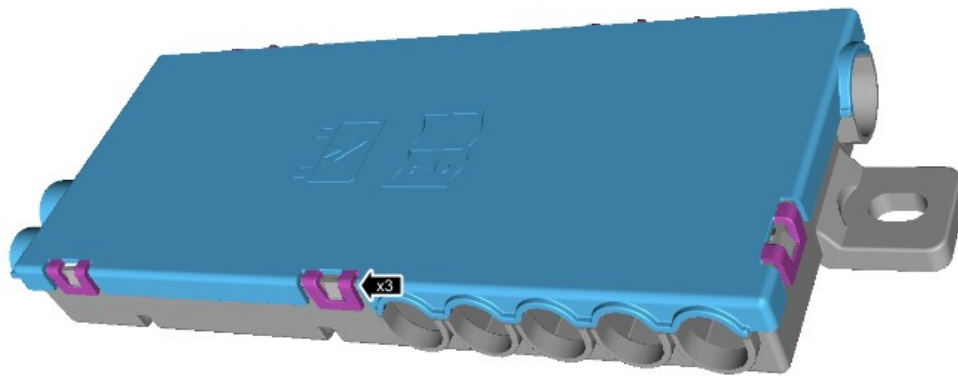
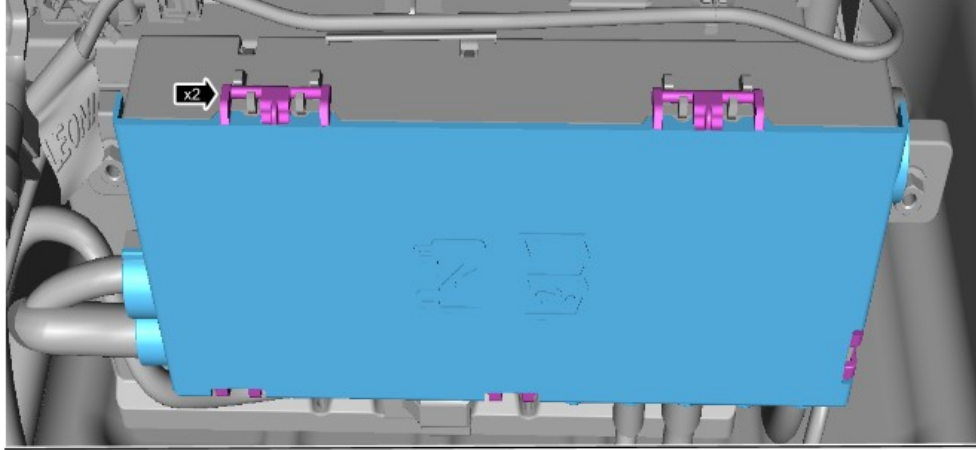
4. ■



Position the Rear Differential Control Module (RDCM) to the side.

- Remove the 4 retaining nuts.
- Torque: **10 Nm**

5. ■



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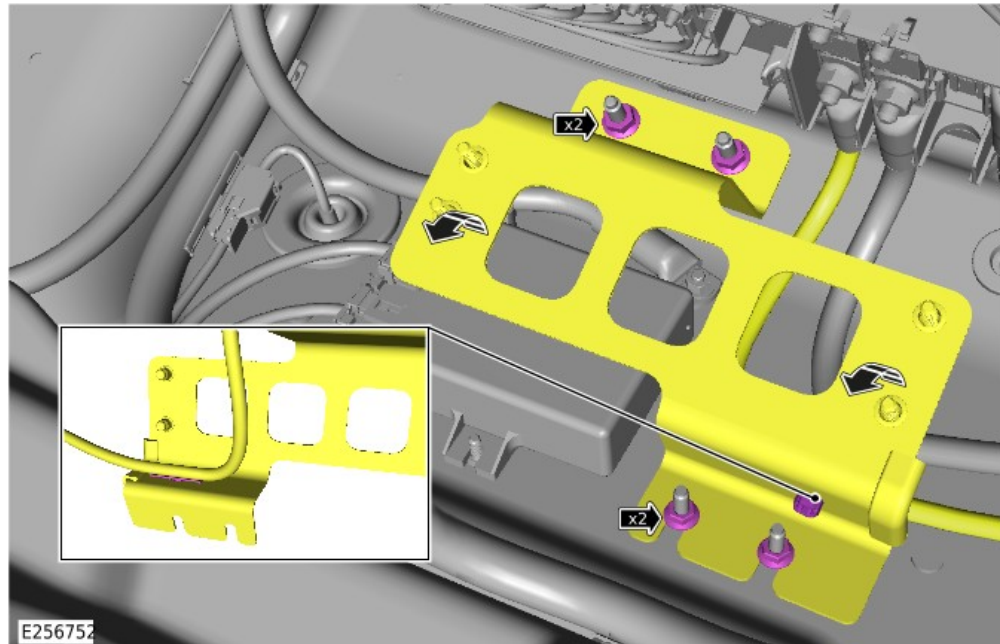
Remove the Battery Junction Box (BJB) cover for access.

- Release the 5 retaining clips.

6. ■

NOTE:

Do not release the retaining clip from the RDCM mounting bracket.



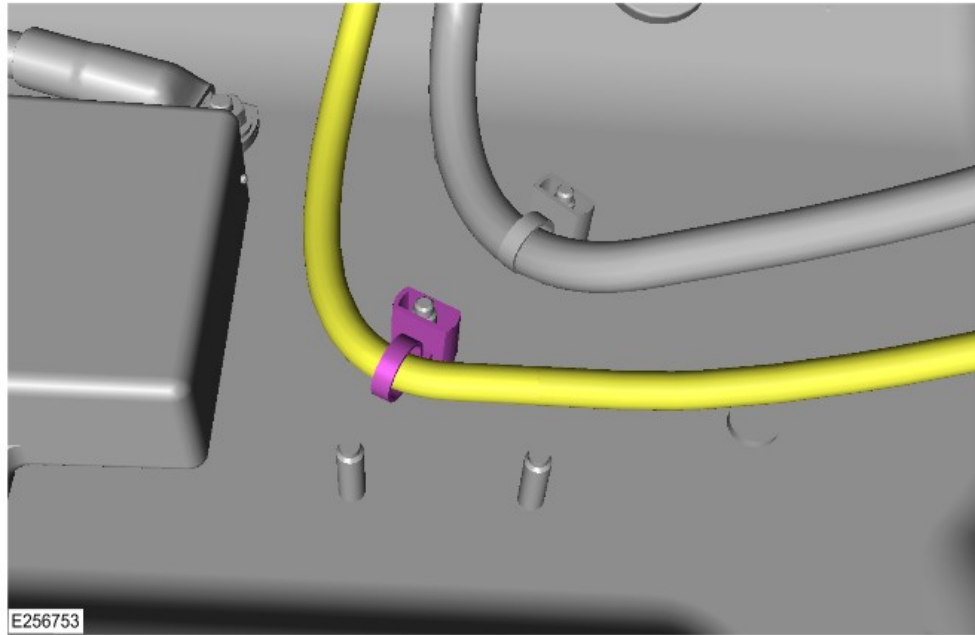
Position the RDCM mounting bracket to allow access to the vehicle startup battery positive (+) cable.

- Remove the 2 13mm nuts.
 - Torque: **30 Nm**
- Remove the 2 10mm nuts.
 - Torque: **10 Nm**

7.

NOTE:

Make sure the excess cable tie is removed at the base of the retaining clip.



Install the new retaining clip and secure to the vehicle startup battery positive (+) cable to the loadspace floor stud as shown.

8. Reverse steps 1-6.