

CAMPAIGN LAUNCH STATUS

H264 OWNER NOTIFIED - EV SOFTWARE ENHANCEMENT



| H264 I-PACE SOFTWARE ENHANCEMENTS | |
|-----------------------------------|----------------------------------------------------------------------|
| AFFECTED MODELS | 19-20MY I-PACE (X590) |
| NAS VOLUME AFFECTED | 4895 US |
| REPAIR | System software updates to improve EV range by up to approx 13 miles |
| REPAIR TIME | With Inst pack sw 1.6hrs Without Inst pack sw 0.5hrs |
| LAUNCHED | December 19 th |
| Notes | Owner notified campaign Replaces H237 & H247 |

- Incorporates learning from Jaguar Racing ETROPHY Team including:
- Changes to torque distribution to all-wheel-drive systems to deliver greater efficiency in ECO mode
- Refinements to thermal management control to close active radiator vanes more often.
- Battery will run to a lower state of charge
- Recalibration of Regenerative Braking System to harvest energy more efficiently
- Some vehicles require an instrument pack software update to improve range graphics