

# PRODUCT INVESTIGATION POWERTRAIN

**UPDATE**

CAPABLE  
OF GREAT  
THINGS  
PALM SPRINGS 2020

PHEV Does Not Reach 100% SoC	2020 Range Rover & RR Sport PHEV
<p><b><u>Customer Voice:</u></b></p> <ul style="list-style-type: none"><li>• Vehicle does not charge fully when connected to a charger</li></ul> <p><b><u>Technical Description:</u></b></p> <ul style="list-style-type: none"><li>• After an extended period of charging, the vehicle may stop charging which results in the SoC not reaching 100% before charging has stopped</li></ul> <p><b><u>Status:</u></b></p> <ul style="list-style-type: none"><li>• Under Investigation. If a customer has the concern that the vehicle does not charge fully, please include the following information in a TA, with primary and secondary diagnosis for any DTC's:<ul style="list-style-type: none"><li>• Type of Charger (Level 1 or Level 2)</li><li>• Charger Manufacturer</li><li>• Were there any error indicators on the charger or on the vehicle itself</li></ul></li></ul> <p><b>UK engineering confirm a software fix is under development, PI will validate prior to market release</b></p>	