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| <b>Sent on</b> | 02   | 05 | 2020 | <b>Expires on</b> | 02 | 19 | 2020 |
| <b>From</b>    | Parts and Service Division   |    |      |                   |    |    |      |
| <b>Subject</b> | Request for Visit: 2016-2019 Odyssey/Pilot/Ridgeline Leak at Fuel Joint Pipe |    |      |                   |    |    |      |

**PRIORITY/ACTION REQUIRED**

To: All Honda Service Managers/Advisors  
From: Technical Research & Support Group  
RE: Request for Visit: 2016-2019 Odyssey, Pilot & Ridgeline Fuel Leak at Fuel Joint Pipe

**This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.**

**Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2018-2019 Odysseys, 2016-2019 Pilots & 2017-2019 Ridgelines with a customer complaint of a fuel leak at the fuel joint pipe. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirement:

1. Must trace the fuel leak to the fuel joint pipe at the fuel pump or the rail connection.
2. No repair has been attempted for this issue.
3. No prior history of the fuel joint pipe replacement.

**Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.