

Classification:

EL18-004b

Reference:

ITB18-010b

COPYRIGHT© NISSAN NORTH AMERICA, INC.

Date:

January 23, 2020

## SERVICE INFORMATION FOR DTCS B2EF0 AND B130C

This bulletin has been amended. See AMENDMENT HISTORY on the last page.  
Please discard previous versions of this bulletin.

**APPLIED VEHICLES:** 2016-2017 Q50 (V37)  
2016-2017 Q50 Hybrid (V37)  
2017 Q60 (CV37)  
2018-2019 Q70 (Y51)  
2018 Q70 Hybrid (HY51)  
2017-2019 QX30 (H15)

**APPLIED SYSTEM:** Vehicles equipped with Telematics

### SERVICE INFORMATION

Diagnostic information in the Electronic Service Manuals (ESM) for the following DTCs may be missing or incorrect:

- **B2EF0** – INTERNAL BATTERY (CIRC VOLT BELOW THRESHOLD)
- **B130C** – TCU (TELEMATICS CONTROL UNIT) PAIRING ERROR

If one of these DTCs is stored, follow the steps listed below along with the ESM to complete the required repairs.

#### DTC B2EF0 – INTERNAL BATTERY (CIRC VOLT BELOW THRESHOLD):

1. Start the engine and let it idle for 30 minutes (to allow charging of the TCU internal battery).
2. Erase the DTC.
  - If the DTC erases, the repair is complete.
  - If the DTC will not erase, replace the TCU.

#### DTC B130C – TCU (TELEMATICS CONTROL UNIT) PAIRING ERROR:

1. Collect all keys, and then re-register them to the vehicle.
2. Erase the DTC.
  - If the DTC erases, the repair is complete.
  - If the DTC will not erase, replace the TCU.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

## CLAIMS INFORMATION

Refer to the current Infiniti Warranty Flat Rate Manual and submit a claim for the repairs performed.

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
February 27, 2018	ITB18-010	Original bulletin published
March 26, 2018	ITB18-010a	SERVICE INFORMATION revised
January 23, 2020	ITB18-010b	APPLIED VEHICLES revised

