

FA12-001g

SERVICE BULLETIN

Date: January 17, 2020

# CLICKING NOISE FROM FRONT OR REAR AXLE DURING TAKE-OFF/ACCELERATION

This bulletin has been amended. See AMENDMENT HISTORY on the last page. Please discard previous versions of this bulletin.

NTB12-055g

APPLIED 2010–2019 370Z Coupe (Z34) 2013–2019 NV200 Taxi (M20) 2010–2019 370Z Roadster (Z34) 2010–2019 Pathfinder (R51/R52) VEHICLES: 2010-2013 Altima Coupe (CL32) 2011–2017 Quest (E52) 2010–2011 Altima Hybrid (L32H) 2010-2019 Roque (S35/T32) 2010–2018 Altima Sedan (L32/L33) 2017–2019 Rogue Hybrid (HT32) 2011–2014 Cube (Z12) 2014–2015 Rogue Select (S35) 2011–2017 Juke (F15) 2017–2019 Rogue Sport (J11) 2011–2017 LEAF (ZE0) 2010–2019 Sentra (B16/B17) 2007-2019 Versa Sedan (C11/N17) 2010–2019 Maxima (A35/A36) 2010–2014 Murano (Z51) 2007–2012 Versa Hatchback (C11) 2014–2019 Versa Note (E12) 2013–2019 NV200 (M20)

## IF YOU CONFIRM

"Clicking" noise coming from either left or right front/rear CV-type axles during take-off/acceleration.

## ACTION

Apply Molykote® M77 grease (P/N 44003-7S000) to the hub bearing surfaces.

#### NOTE:

- <u>Do not</u> remove the axle from the hub or transmission for this bulletin.
- Refer to the Electronic Service Manual (ESM) for model-specific torque specifications.
  - For 2007-2019 Versa and 2013 LEAF vehicles, see the Service Procedure torque specifications on page 3.

**IMPORTANT**: The purpose of "ACTION" (above) is to give you a quick idea of the work you will be performing. You MUST closely follow the entire Service Procedure as it contains information that is essential to successfully completing the repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

#### SERVICE PROCEDURE

**NOTE:** The photos in this procedure are examples and may not look exactly like the vehicle you are working on.

1. Remove the front or rear (depending on model) wheel bearing Cotter Pin and Lock Nut from the axle.

**NOTE:** Do not remove the axle from the hub or transmission for this bulletin.

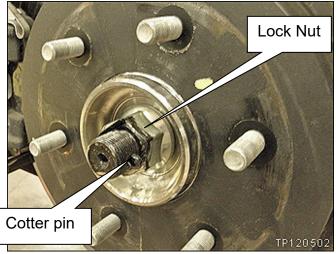
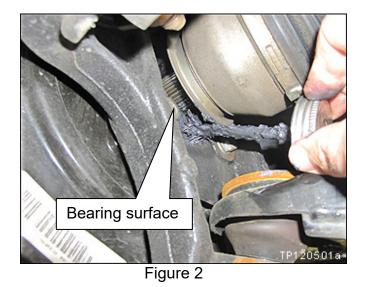


Figure 1

- 2. Push the axle back to allow application of Molykote® M77 Grease.
- Apply a moderate coat of Molykote® (P/N 44003-7S000) to the entire (front or rear) wheel hub bearing surface (see Figure 2).
- 4. Re-install the (front or rear) wheel bearing Lock Nut and Cotter Pin.
  - Refer to the model-specific ESM for wheel bearing Lock Nut replacement requirements and torque specifications.



• For 370Z, LEAF, NV200, and 2013-2019 Sentra vehicles: Install the washer

listed in the PARTS INFORMATION before installing the new Lock Nut.

**IMPORTANT:** Please see page 3 for important torque information on:

- 2007-2019 Versa (Hatchback, Sedan, Note)
- 2013 LEAF

#### IMPORTANT (for 2007-2019 Versa Sedan, Versa Hatchback, Versa Note only):

- Tighten the center Lock Nut to 180 N•m (18.4 kg-m, 133 ft-lb) with a torque wrench.
  - If the center Lock Nut is tightened more than 180 N•m (18.4 kg-m, 133 ft-Ib), the clicking noise could occur.
  - If the center Lock Nut is tightened less than 180 N•m (18.4 kg-m, 133 ft-lb), looseness could occur.
  - > If the center Lock Nut is reused, the clicking noise could occur.

#### IMPORTANT (for 2013 LEAF only):

- Install the washer.
- Tighten the center Lock Nut to 121 N•m (12.3 kg-m, **89 ft-lb)** with a torque wrench.
  - If the center Lock Nut is tightened more than 121 N•m (12.3 kg-m, 89 ft-lb), the clicking noise could occur.
  - If the center Lock Nut is tightened less than 121 N•m (12.3 kg-m, 89 ft-lb), looseness could occur.
  - > If the center Lock Nut is reused, the clicking noise could occur.
- 5. Test drive the vehicle to confirm the issue is resolved.

#### PARTS INFORMATION

| DESCRIPTION                 | PART NUMBER     | QUANTITY   |  |
|-----------------------------|-----------------|------------|--|
| Nut Look Wheel Bearing (1)  | 01223 (2) (3)   | 1 paraida  |  |
| Nut-Lock, Wheel Bearing (1) | 40262 (2) (4)   | 1 per side |  |
| Cotter Pin (1)              | 40073-0L700     | 1 per side |  |
| Washer (1)                  | 40037-1CA0A (5) | 1 per side |  |
| Molykote M77 Grease         | 44003-7S000 (6) | As needed  |  |

(1) Single-use part

(2) Refer to the electronic parts catalog for model specific part number

- (3) 2011-2012 Pathfinder
- (4) All models except 2011-2012 Pathfinder
- (5) 370Z, LEAF, NV200, and 2013-2019 Sentra
- (6) P/N 44003-7S000 (Molykote M77 Grease) is considered a shop supply. DO NOT include it on your warranty claim.

#### **CLAIMS INFORMATION**

#### Submit a Primary Part (PFP) line claim using the following claims coding:

## ONE SIDE

#### Versa & Cube

| DESCRIPTION   |     | OP CODE | SYM | DIA | FRT |
|---|-----|---------|-----|-----|-----|
| APPLY GREASE TO FRONT BEARING<br>SURFACE (ON CAR, ONE SIDE) | (1) | MX22AA  | ZL  | 21  | 0.4 |

(1) Reference the Electronic Parts Catalog and use front hub bearing part number as the PFP.

#### <u>Altima, Sentra, Quest, Juke, Rogue, Maxima, Murano, 370Z, LEAF, Pathfinder, NV200,</u> <u>Taxi</u>

| DESCRIPTION   |     | OP CODE | SYM | DIA | FRT |
|---|-----|---------|-----|-----|-----|
| APPLY GREASE TO BEARING SURFACE<br>(ON CAR, ONE SIDE) | (1) | MX22AA  | ZL  | 21  | 0.5 |

(1) Reference the Electronic Parts Catalog and use front hub bearing part number as the PFP.

# **BOTH SIDES**

#### Versa & Cube

| DESCRIPTION   |     | OP CODE | SYM | DIA | FRT |
|---|-----|---------|-----|-----|-----|
| APPLY GREASE TO FRONT BEARING<br>SURFACE (ON CAR, BOTH SIDES) | (1) | MX23AA  | ZL  | 21  | 0.5 |

(1) Reference the Electronic Parts Catalog and use front hub bearing part number as the PFP.

#### Altima, Sentra, Quest, Juke, Rogue, Maxima, Murano, LEAF, Pathfinder, NV200, TAXI

| DESCRIPTION   |     | OP CODE | SYM | DIA | FRT |
|---|-----|---------|-----|-----|-----|
| APPLY GREASE TO BEARING SURFACE<br>(ON CAR, BOTH SIDES) | (1) | MX23AA  | ZL  | 21  | 0.6 |

(1) Reference the Electronic Parts Catalog and use front hub bearing part number as the PFP.

### <u>370Z</u>

| DESCRIPTION  |     | OP CODE | SYM | DIA | FRT |
|--|-----|---------|-----|-----|-----|
| APPLY GREASE TO REAR BEARING<br>SURFACE (ON CAR, BOTH SIDES) | (1) | MX23AA  | ZL  | 21  | 0.7 |

(1) Reference the Electronic Parts Catalog and use front hub bearing part number as the PFP.

#### AMENDMENT HISTORY

| PUBLISHED DATE     | REFERENCE  | DESCRIPTION                                       |
|--------------------|------------|---|
| June 27, 2012      | NTB12-055  | Original bulletin published.                      |
| July 9, 2012       | NTB12-055a | CLAIMS INFORMATION revised                        |
| March 22, 2013     | NTB12-055b | APPLIED VEHICLES revised                          |
| September 17, 2013 | NTB12-055c | Changes made throughout                           |
| November 11, 2013  | NTB12-055d | APPLIED VEHICLES revised                          |
| July 10, 2015      | NTB12-055e | APPLIED VEHICLES revised                          |
| June 20, 2017      | NTB12-055f | APPLIED VEHICLES revised                          |
| January 17, 2020   | NTB12-055g | APPLIED VEHICLES and PARTS<br>INFORMATION revised |