

# Technical Service Bulletin

<b>Topic</b>	Top view/Rear view camera - guidelines not visible
<b>Market area</b>	USA+CAN+MEX (4UCM)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2055254/2
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	Dec 16, 2019

## New customer code

Object of complaint	Complaint type	Position
assistance systems, comfort controls -> Parking Aid, Park Assist, Rear Traffic Alert -> reverse camera image	functionality -> gives incorrect reading	
assistance systems, comfort controls -> Parking Aid, Park Assist, Rear Traffic Alert -> area view camera image	functionality -> gives incorrect reading	

## Vehicle data

### New Continental GT

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*

### Mulsanne

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3Y2*	2018	E		*	*	*
3Y2*	2019	E		*	*	*
3Y2*	2020	E		*	*	*
3Y6*	2018	E		*	*	*
3Y6*	2019	E		*	*	*
3Y6*	2020	E		*	*	*

### Bentayga

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*

### Flying Spur

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4W2*	2018	E		*	*	*

### New Continental GTC

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*

### New Flying Spur

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZG2*	2020	E		*	*	*

## Documents

Document name
<a href="#">master.xml</a>

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## Condition

Guidelines not showing on display screen when reverse gear selected.



## Technical Background

Due to legal requirements, changes have been made to the visibility of guidelines in the Top view and Rear view camera systems on all vehicles built from May 2018 in the following regions:

- USA
- Canada
- Mexico
- Puerto Rico

On the Top view camera system the guidelines are not visible on first reverse gear selection after engine start, the guidelines are visible on the second selection and thereon after. If the PDC button is pressed the guidelines are always visible.

On the Rear view camera system the guidelines are never visible.

## Production Solution

Not applicable.

## Service

Referring to the technical background section of this document, these are the correct operations of the Top view and Rear view camera systems and no further action is necessary.

**A groundless parts replacement under warranty will be redebited.**