



Technical Service Bulletin

PSS 90 Instrument cluster layout reverts from "Sport" to "Performance"

90 20 38 2058488/1 February 5, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
S6, S7, RS7, and SQ8	2020	All	S/RS model with virtual cockpit

Condition

Customer states:

- The Audi virtual cockpit sporadically reverts from the selected "Sport" layout to the "Performance" layout.



Note:

This TSB is only for the S6, S7, RS 7 and SQ8 vehicles. Do **not** add other VINs to this PSS.

Technical Background

A software bug can cause the layout to change without user input.

Production Solution

There is no ETA for a solution at this time. This bulletin will be updated when more information is available.

Service

- Explain to the customer that a solution is forthcoming and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
- Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.



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Additional Information

All part and service references provided in this TSB (2058488) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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