



Technical Service Bulletin

91 MIB2+: DTC B200087 is stored in the information electronics control module

91 20 36 2055966/3 February 6, 2020. Supersedes Technical Service Bulletin Group 91 number 19-17 dated December 9, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2020	All	With MIB2+
A6, A7, A8, Q3, Q8, and Audi e-tron quattro	2019 - 2020	All	With MIB2+

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Added Q3/Q7PI and MY2020)
2	12/09/2019	Revised <i>Service</i> (Updated repair script options for retrieval)
1	08/28/2019	Initial publication

Customer states:

- No customer concerns, it is found during PDI or any other diagnostic work.

Workshop findings:

The following DTC may be stored in the information electronics control module 1, J794 (address word 005F):

- **DTC B200087** (control unit software incompatible, static).

Technical Background

The DTC is logged because of an unintentional data lookup in the information electronics control module 1, J794 (address word 005F) which does not lead to any result. The DTC cannot be deleted, however, there is no restricted functionality.

Production Solution

Not applicable.



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Service

A repair script is required in order to proceed with the repair. Please see below for options on how to retrieve the repair script and use it.

Options for the retrieving the repair script:

- <https://www.accessaudi.com/snetljct/en/web/audi/audi-mmi-scripts> (Figure 1).
- *ServiceNet >> Technician References >> Audi MMI scripts.*
- A pdf document containing two files (autorun and autorun.sig) is attached to this TSB. These files must be copied from the pdf document to an SD Card as specified below to form the repair script.



Figure 1. QR code to Access Audi link.

1. Copy the two files on a freshly formatted SD card (max. 32GB, formatted to FAT32).
2. Wait for the MMI system to be fully booted (approx. 2 minutes).
3. Insert the SD card in the SD slot. After a short time a green screen should appear.
4. Afterwards, restart the MMI by holding the volume control button (approx. 30 seconds).
5. Clear the DTC using ODIS.



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9196		
Damage Code:	0039		
Labor Operations:	Program display and operating unit	9196 2599	20 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2055966/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Tool Number	Tool Description
Shop Tool	SD Card

Additional Information

All parts and service references provided in this TSB (2055966) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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