

View Message

Sent on	02	13	2020	Expires on	02	27	2020
From	Parts and Service Division						
Subject	Request for Parts: 2014-2015 RLX & RLX Hybrid Slow Air Leak from TPMS Area						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Parts: 2014-2015 RLX & RLX Hybrid Slow Air Leak from TPMS Area

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2014-2015 RLXs & RLX Hybrids with a client complaint of slow air leak in the tires. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. TECH & AVD trim only (19 inch wheels).
2. Confirm that the slow air leak is coming from the TPMS area by placing the affected tire in a bucket of water & checking for bubbles.
3. TPMS Sensor has not been removed.
4. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.