

Solution K60000804 Thursday, February 6, 2020 10:01:39 PM CET

** SOLUTION **

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Title	Volvo Chassis - VNL Models - Built With Electronic Climate Control (ECC) - HVAC: Fading Heat From The Vents, Blower Motor Working Not Properly - Model Year 2018 and Newer
Volvo Models	
Volvo Model	VN , VNL
** SOLUTION **	
Cause	For certain VNL model vehicles produced for model year 2018 and newer W/ Electronic Climate Control (ECC), the HVAC may start blowing cold air at random times.
Solution	DO NOT REPLACE ANY PARTS ON VEHICLES AFFECTED BY THIS ISSUE.
	To remedy this issue please program the Climate Control Module (mid 146) with Tech Tool (TT) to the latest software version.
	NOTE: Trucks built with Manual Climate Control (MCC) are not effected.
Solution visibility	Dealer distribution
Function(s)/compone	nt(s) affected
Function affected	heating
Function Group	
Function Group	871 control , 873 heating unit
Customer effect	
Main customer effect	temperature, efficiency/abnormal behavior
Conditions	
Frequency of occurrence of problem	random
Administration	
Author	UT0783V
Dealer ID	UT0783V
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