



# Technical Journal

TITLE:

**IHU, screech noise from sound system when ending phone call**

<b>REF NO:</b> TJ 34948.2.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2019-07-29	<b>STATUS DATE:</b> 2020-01-24
<b>FUNC GROUP:</b> 3930	<b>FUNC DESC:</b> equipment for entertainment (radio/TV/VC)	Page 1 of 2	

“Right first time in Time”

## Attachment

File Name	File Size
<a href="#">TJ 34948.mp3</a>	0.0605 MB

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-2017		-	201617-201716
235							2018-2018		-	201717-201745
236							2018-2018		-	201717-201745
238							2018-2018		-	201717-201745
246							2018-2018		-	201717-201816
256							2016-2018		-	201505-201745
536							2019-2019		-	201746-201816

## CSC Customer Symptom Codes

Code	Description
8Y	Audio other/Volume changes unexpectedly
FC	Audio other/Other audio problems
7S	Cellular phone/Other cellular phone problems



## VST Operation Number

VST Operation Number	Description
36004-2	Software control module downloading

## DTC Diagnostic Trouble Codes

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

## Text

### DESCRIPTION:

IHU = Infotainment Head Unit

The vehicle sound system may produce a screeching noise when ending a phone call.

For reference, please open the attached sound clip.

### SERVICE:

\* To resolve this issue, perform a Total Upgrade in accordance with TJ 31543.

### Warranty claim info:

To get warranty claim accepted for a job described in this TJ, please use warranty claim data as mentioned in TJ 31543.

### VEHICLE REPORT:

\*Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3930.

**This TJ has a sound file.**