

## Cabinet Mounting Screws Missed Wall Backers

<b>Bulletin Type:</b>	Standard Repair Procedure SRP	<b>Publication Date:</b>	February 2020
<b>Bulletin #:</b>	20-005	<b>Makes:</b>	Jayco Entegra
<b>Job Code(s):</b>	**	<b>Models:</b>	Redhawk SE Redhawk Esteem Odyssey
<b>Flat Rate(s):</b>	**	<b>Model Year:</b>	2020
<i>** If affected unit has warranty remaining, submit your claim following the normal process.</i>			
<b>Incident:</b>	Medicine cabinet mounting screws missed horizontal wall backers.		
<b>Affected Units:</b>	Redhawk SE: L1GA, L1GJ Redhawk : L1XB, L1XJ Esteem: L3BD Odyssey: L3EB, L3ED, L3EJ, L3EK		
<b>Parts Kit:</b>	4 – Screw, RW QUAD 8 X 1.50 .67 DT 17 SB (0248555)		
<b>Misc. Tools &amp; Supplies:</b>	Screw gun with #2 square drive bit		
<b>Parts Return Information:</b>	N/A		

### REPAIR INSTRUCTIONS

**FIG 1:**

- Medicine cabinet was mounted 3” down from ceiling.
- Screws securing the medicine cabinet to the wall miss the horizontal wall backers when the cabinet is in this position.

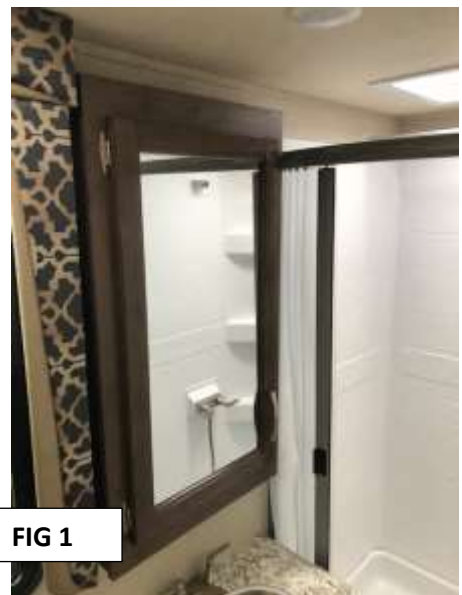


FIG 1

**FIG 2:**

- There is one screw installed in the center of both shelf cleats (circled).
- Wall backers are 3 inches higher, and these screws miss those support backers.

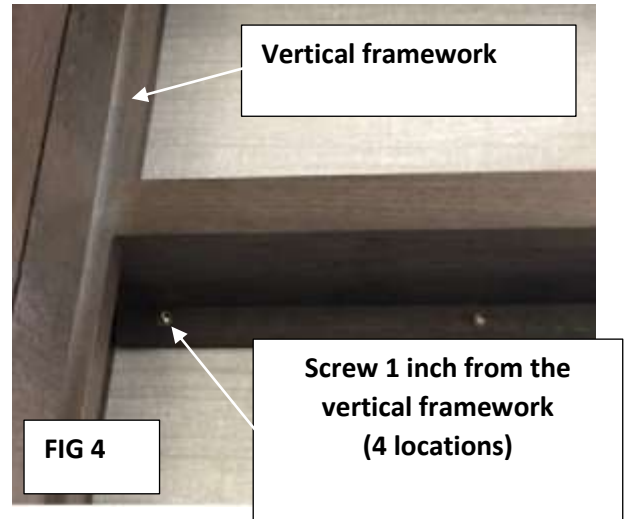


**FIG 3:**

- Install two (2) screws in each shelf cleat, at the outer ends (4-locations circled).
- Insure the screws hit the vertical steel backers behind the wall on each side of the cabinet.

**FIG 4:**

- 4 screws must be within 1 inch of the vertical wood framework of the cabinet on each side of the cabinet. This should ensure they hit the vertical steel wall backers.



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