

SSM 48598 - 2013-2018 C-Max, 2013-2020 Fusion Hybrid/MKZ Hybrid - Illuminated Malfunction Indicator Lamp (MIL) With DTC P0340 And/Or P0344

2013-2018 C-Max, 2013-2020 Fusion Hybrid/MKZ Hybrid vehicles may exhibit a MIL with Diagnostic Trouble Code (DTC) P0340 and/or P0344. This may occur due to excessive moisture build up in the engine oil. Excess moisture occurs when the vehicle is driven short distances and/or less than 6,000 combined miles per year. To correct the condition, replace the camshaft position sensor (CMP) and change the engine oil. Advise the customer to perform more frequent oil changes and allow the internal combustion engine to reach operating temperature when running to prevent reoccurrence. Refer to the owners guide - maintenance - engine oil check - operating in cold climates and short driving cycles.