# **Technical product information**

Topic	DTC's B1916F0 - B1916F3 - B191604 - Back up battery for emergency supply				
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)				
Brand	Bentley				
Transaction No.	2057962/2				
Level	EH				
Status	Approval				
Release date					

#### **Event memory entries**

Diagnostic address	Fault type	Fault status		
0019 - Gateway	eway B1916F0: Backup battery Critical charge level			
0019 - Gateway	0019 - Gateway B1916F3: Backup battery discharged			
0019 - Gateway		static		
0019 - Gateway	B191604: Backup battery Faulty		static	
0019 - Gateway	B191604: Backup battery Faulty		Intermittent	
0019 - Gateway	B1916F3: Backup battery discharged		static	

#### New customer code

Object of complaint	Complaint type	Position
vehicle service -> vehicle diagnosis -> guided fault finding	control units, services -> with event log entry	
information, navigation, communication, entertainment -> online services -> show event information	control units, services -> error message	
electrical power, electric system, data transfer -> power supply	functionality	

## Vehicle data

## **New Continental GT/GTC and Bentayga**

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S*	2018	Е		*	*	*
3S*	2019	Ε		*	*	*
3S*	2020	Е		*	*	*
4V1*	2017	Е		*	*	*
4V1*	2018	Е		*	*	*
4V1*	2019	Е		*	*	*
4V1*	2020	Е		*	*	*

### **Documents**

Document name master.xml

### Customer statement / workshop findings

DTC's B19186F0 or B1916F3 or B191604 evident within address 0019 - Gateway (Data bus diagnostic interface control unit) - J533

### Technical background

In the event any of the afore mentioned DTC's are evident within address 0019 - Gateway (Data bus diagnostic interface control unit) - J533 - Refer to the Measure section of this TPI

NOTE: Figure 1 within the Measure section shows a Bentayga for illustration purposes only

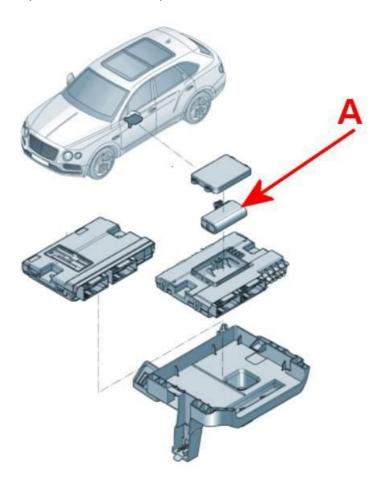
#### Production change

Notapplicable

#### Measure

Referring to Figure 1 - Replace the back up battery for emergency supply (Point A)

NOTE: The battery is fitted within the Gateway control unit - J533



## Warranty accounting instructions

### Bentayga

Warranty Type 910 or 110
Labour Operation Code 90 35 19 00
Damage Service Number 90 35
Damage Code 00 40

Time 140 Time units

New Continental GT

Warranty Type 910 or 110
Labour Operation Code 90 35 19 00
Damage Service Number 90 35
Damage Code 00 40

Time 90 Time units

New Continental GTC

Warranty Type 910 or 110
Labour Operation Code 90 35 19 00
Damage Service Number 90 35
Damage Code 00 40

Time 120 Time units

## Parts information

Refer to the ETKA parts catalogue