

Video: Replacement of XDiavel rear brake hoses XDiavel Model Year 2016-2020 (all versions) Service Repair Bulletin SRV-SRB-20-005

Date: February 11, 2020

To: Dealer Principal, General Manager, Service Manager, North American Dealer

Network

From: Richard Kenton, Technical Director

Eric Bradley, Technical Training and Publications Manager

Dear Dealers,

A new training video has been published in Web Academy, showing the sequence of operations to follow in case of replacement of the rear brake hoses for the XDiavel Model Year 2016-2020. This video integrates the instructions indicated in the Technical Service Bulletin SRV-TSB-19-012.



NOTE

No further videos will be made for the different model versions such as the Monster family, as the most complex operation to perform is the one on the XDiavel model. This procedure can be considered as a general guide as it is similar for the different models.

The purpose of the video is also to show the time needed to perform the planned operations and has a duration equal to the real time required to replace the rear brake hoses (about); the Technical Service Bulletin SRV-TSB-19-012 provides also an additional minutes to carry out the following operations:

- Motorcycle acceptance and Customer management
- Global Scan through DDS 2.0 diagnosis instrument
- Soft cleaning of the vehicle

The video is divided into a series consisting of 5 major segments so it can be easily referenced by selecting the desired segment:

- 1. Preparation of the vehicle and removal of the rear brake hoses
- 2. New rear brake hose installation
- 3. Rear brake system filling and bleeding
- 4. Vehicle refitting
- 5. Brake pedal travel check and road test

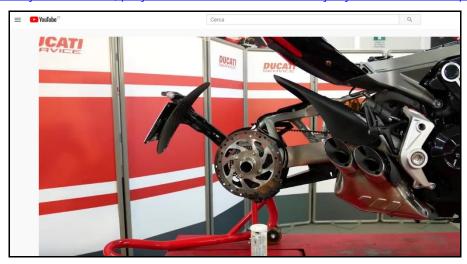


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You can view the rear brake hose replacement demo video for XDiavel Model Year 2016-2020 by clicking on the following links:

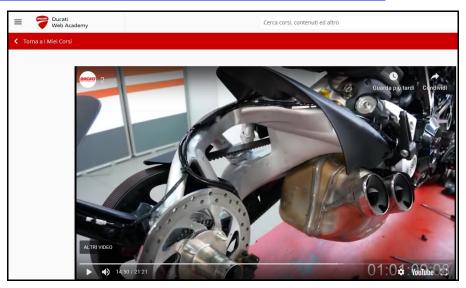
From the **YouTube** platform:

https://www.youtube.com/playlist?list=PLrrSXbERnrPXmj8Zj9uIvVmb5kuZSnp80



From the **Web Academy** platform and register to the course:

https://webacademy.ducati.com/lms/index.php?r=course/deeplink&course_id=789&generated_by=21510&hash=0087ca2ff119635a1e8d640c3a9faa9a7c8c2047



We trust this new tool will further enhance the premium level of your Service.

For questions about this Service Bulletin, please contact your Service Area Manager.