

January 22, 2019

Product Change Notice - Slimrack® gear racks rounded edges

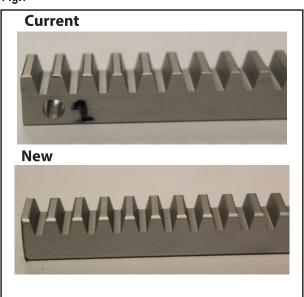
Dear Valued Customer:

Please be advised, after gathering customer feedback, LCI intends to change the milling on its Slimrack gear racks to created rounded edges.

The change is being made to decrease the chance of the gear racks scraping or scratching the slide box while the system is being installed. There is very minimal visible difference with the smoother racks.

There is no other change in fit, form, function or installation of the gear racks. There is also no price change and no part number change. The change is expected to begin on a running basis on or around 2/17/20 for clear and 3/17/20 for black.

Fig.1



If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

Director of Sales Lippert Components, Inc. c: 574.849.1742 mogle@lci1.com

Frequently Asked Questions:

- 1. Will a new part number be required? No, there is no new part number.
- **2. Does the price change for the item?** No, there is no price change.
- **3. Is the new part wholly interchangeable with the previous version of the part?** Yes, the gear racks are interchangeable.
- **4. Does the customer need to replace inventory?** No, the change will be made on a running basis, starting or around 2/17/20 for clear and 3/17/20 for black.