



# Service Bulletin

Bulletin No.: 20-NA-018

Date: January, 2020

## INFORMATION

**Subject: MDI 2 Required for Vehicles with Next Generation Digital Vehicle Platform**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT4	2020	2020			All	All
	CT5						

<b>Involved Region or Country</b>	North America, Middle East, Israel, South Korea
<b>Condition</b>	A technician cannot complete module programming, configuration or setup using MDI 1 (Multiple Diagnostic Interface) on Next Generation Digital Vehicle Platforms.
<b>Cause</b>	The cause of the issue is that MDI 1 does not have the capability to complete programming or setup procedures on Next Generation Digital Vehicle Platforms. MDI 2 is a required tool and will be needed to complete service on vehicles on Next Generation Digital Vehicle Platform. <b>Note:</b> For further information, refer to <i>P16 Instrument Panel Cluster Control Module: Programming and Setup</i> in SI.

<b>Version</b>	1
<b>Modified</b>	Released January 22, 2020.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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